

# UEA Library Interim Strategy 2023

Our Values • Accessible • Reliable • Welcoming • Knowledge • Development

## ➤ Become UEA's Digital Hub of Choice

We will re-brand our Digital Library offering to meet user need for simplified access to content and services. We will advocate the ethical use of emerging technologies to add further value to our services.

## ➤ Update Our Vibrant Study Environment

We will produce a radical plan for the refurbishment of the Library building to provide a greater diversity of technology-enabled study spaces. We will prioritise up-to-date teaching collections whilst preserving research collections.

## ➤ Enhance Research Success, Reach and Openness

We will provide extensive communication and advice around open research and open access, and their benefits for global research reach and impact. This includes advocating for an institutional rights retention strategy and engaging with best practice as part of the Research Libraries UK network.

## ➤ Embed Inclusive Practices

We will place inclusivity at the heart of all our services, physical and online, to enhance our welcome to all. We will continue to undertake proactive initiatives to tackle racism and engage with underrepresented groups.

## ➤ Ensure Financial Sustainability

We will work to re-balance our budgets in line with the University's new financial plan and target spending to areas of greatest need through deeper consultation, enhanced liaison and user experience initiatives.

## ➤ Facilitate Search and Discovery of Quality Resources and Services

We will enhance our user journeys through updated web pages, interactive social media and friendly enquiry services, face-to-face and online.

## ➤ Collaborate in Academic Teaching

We will further differentiate our blended information literacy and digital skills teaching and workshops for Undergraduates, Postgraduates and Postgraduate Researchers in line with academic priorities, student feedback and changes arising from the University's portfolio and curriculum reviews.

## ➤ Reimagine Archives and Special Collections for the Digital Age

We will further develop digital asset preservation and discovery services to ensure the long-term sustainability of our Archives, especially the curation of 'born digital' materials.

## ➤ Champion Equality and Diversity

Our building and services will further reflect respect and equality of treatment for all and continue to celebrate cultural diversity.

## ➤ Enhance Accessibility

We will strive to listen and better understand the needs of users with visible and hidden disabilities, incorporating adjustments as part of our standard service offering.

## ➤ Prioritise Staff Welfare and CPD

We will prioritise staff welfare, actively engage with organisation development initiatives and prioritise affordable, high-impact training and continuing professional development activities. This includes a proactive commitment to improve diversity within our workforce.