Get started using Blackboard

To get started using Blackboard you need to access the UEA Portal. If on campus, the UEA Portal will be the first page you see when you open an Internet browser. If off campus, type in the following web address: https://portal.uea.ac.uk You will see the following page

To access your Blackboard modules select the Academic tab

Your modules will be listed under the My Modules heading

You can choose how to display your modules by selecting the cog icon and by editing your Personalise: My Modules page.

Click on the module title/code to enter the site

Why are my modules not appearing in the list?

There could be a number of reasons for this.

- You may not be properly enrolled on the module. Check your EVision account. If the module is not listed on Evision report the problem to your Administrative Hub
- Your lecturer is not using Blackboard to support teaching of the module. Check with your lecturer
- Your lecturer has not made the site available to students yet. Check with your lecturer
How to navigate the module

To navigate Blackboard, use the module menu on the left of the screen.

Instructors can customise their Blackboard modules to meet the needs of each individual module; therefore not all your Blackboard modules will appear the same, or look like the example opposite.

Typically, a course will include buttons for:

- Announcements
- Module information – could include information about the module, e.g. module outlines or handbooks
- Module documents - could include lecture notes and handouts

You may also have links to a range of Tools including discussion boards, wikis, and blogs. There is a Student Blackboard Orientation Guide available to all students on your Faculty tab, under the heading My UEA Groups.

Web browser guidelines for Blackboard

Blackboard fully supports a number of browsers including:

Microsoft Windows operating system

<table>
<thead>
<tr>
<th></th>
<th>Internet Explorer® 9</th>
<th>Internet Explorer 8</th>
<th>Firefox (Final Release Channel)</th>
<th>Firefox 3.6</th>
<th>Chrome (Stable Channel)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows XP (32-bit)</td>
<td>Unsupported</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
</tr>
<tr>
<td>Windows Vista (32-bit)</td>
<td>Certified</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
</tr>
<tr>
<td>Windows Vista (64-bit)</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
</tr>
<tr>
<td>Windows 7 (32-bit)</td>
<td>Certified</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Certified</td>
</tr>
<tr>
<td>Windows 7 (64-bit)</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
</tr>
</tbody>
</table>

Apple Mac OS operating system

<table>
<thead>
<tr>
<th></th>
<th>Safari® 5.0</th>
<th>Safari 4.0</th>
<th>Firefox (Final Release Channel)</th>
<th>Firefox 3.6</th>
<th>Chrome (Stable Channel)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mac OSX 10.5 &quot;Leopard®&quot;</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
</tr>
<tr>
<td>Mac OSX 10.6 &quot;Snow Leopard®&quot;</td>
<td>Certified</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Compatible</td>
<td>Certified</td>
</tr>
</tbody>
</table>

Definitions:

Certified: fully tested and supported
Compatible: key application areas tested
Unsupported: either impossible or not tested