07 November 2016

Dear [redacted]

Freedom of Information Act 2000 – Information request (ref: FOI_16-205)

We have now considered your request of 14 October 2016 for “…information pertaining to your Lecture Capture Systems (LCS) and Virtual Learning Environment (VLE)…”

Our response is on page 3 of this letter, together with a copy of your request.

On this occasion it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold any information relating to a Lecture Capture System (LCS). UEA does not centrally deploy a lecture capture system, nor have we ever issued a tender or secured a contract for the provision of such a system. Additionally, we do not hold any recorded information as to the next tender issuance date for our VLE as this has yet to be determined.

We should note that some lecture capture does take place and indeed we provide guidance to staff\(^1\) on how capture audio for future digital use. However, we do not centrally deploy a system that integrates hardware and software to capture all lecture input (e.g. audio, video, presentation inputs) and makes it available for future digital re-use.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner’s Office.

You also have a subsequent right of appeal to the Information Commissioner’s Office. Further information is available on their website: https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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\(^1\) https://portal.uea.ac.uk/learning-technology/studio-technology/lecture-capture
Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia
Response to Freedom of Information Act 2000 request (FOI_16-205)

I was hoping to obtain information pertaining to your Lecture Capture Systems (LCS) and Virtual Learning Environment (VLE), specifically:
- The name of the current company who provides your LCS and VLE?
- The date you awarded the tender to the aforementioned company?
- The value of the tender?
- When the contract is up for renewal?
- When you will next be issuing a tender for LCS and VLE systems?

The requested information is presented in the table below:

<table>
<thead>
<tr>
<th>Question</th>
<th>Lecture Capture System (LCS)</th>
<th>Virtual Learning Environment (VLE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of provider</td>
<td></td>
<td>Blackboard</td>
</tr>
<tr>
<td>Tender award date</td>
<td></td>
<td>01 August 2016</td>
</tr>
<tr>
<td>Tender value</td>
<td>Not held – s.1(1)(a), FOIA</td>
<td>£674,935.00 (over 5 years)</td>
</tr>
<tr>
<td>Contract renewal date</td>
<td></td>
<td>31 July 2021</td>
</tr>
<tr>
<td>Next tender issuance date</td>
<td></td>
<td>Not held – s.1(1)(a), FOIA</td>
</tr>
</tbody>
</table>