

“It is a great way to connect with a local community.”



Ben Kitchener

2nd Year – BA History

City Hosts, Norwich Business Improvement District

I volunteer as a City Host Volunteer with the Norwich Business Improvement District.

This role involved providing information such as directions and advice to individuals and groups visiting Norwich city centre.

This role has allowed me to continue developing a number of key skills which have included communication, in providing clear and coherent information to city visitors, team working as such work is often under taken as a group and also interpersonal skills through being able to connect with people from a range of different backgrounds.

In the future I believe this experience and the skills that I have developed from it will aid me in finding a position in a public facing role which is my ambition.

I would definitely recommend volunteering whilst at university it is a great way to connect with a local community which may feel a little distant, should you have just moved to the area. It is also something good to put on your CV and obtain a good reference. If you are looking to volunteer I would recommend an opportunity which can offer flexible time commitments in order to fit around your studies.

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