Faculty of Medicine and Health Sciences
School of Health Sciences

BSc(Hons) Physiotherapy, Practice Education Handbook 2015/6

Julie Reynolds
Physiotherapy Practice Placements
01603 593348; pt.placements@uea.ac.uk

UEA Mentor and Practice Educator website
http://www.uea.ac.uk/foh/mpe/practice-educators

www.uea.ac.uk/foh
<table>
<thead>
<tr>
<th>Section</th>
<th>Practice Education</th>
<th>PAGE NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1</td>
<td>Practice Education within the Course</td>
<td>1</td>
</tr>
<tr>
<td>1.2</td>
<td>Practice Placement Dates</td>
<td>2</td>
</tr>
<tr>
<td>1.3</td>
<td>Practice Placement Team at the School of Health Sciences</td>
<td>3</td>
</tr>
<tr>
<td>1.3.1</td>
<td>Academic Lead: practice education</td>
<td>3</td>
</tr>
<tr>
<td>1.3.2</td>
<td>Practice Education Co-ordinator</td>
<td>3</td>
</tr>
<tr>
<td>1.3.3</td>
<td>Placement Administration Team</td>
<td>3</td>
</tr>
<tr>
<td>1.3.4</td>
<td>Visiting Tutor</td>
<td>4</td>
</tr>
<tr>
<td>1.3.5</td>
<td>Practice Education Facilitators</td>
<td>4</td>
</tr>
<tr>
<td>1.3.6</td>
<td>Faculty of Medicine and Health Sciences – Mentors and Practice Educators Website</td>
<td>4</td>
</tr>
<tr>
<td>1.4</td>
<td>Responsibilities of the Student, the Practice Educator and the Visiting Tutor</td>
<td>5</td>
</tr>
<tr>
<td>1.5</td>
<td>Practice Placements A - Z</td>
<td>7</td>
</tr>
<tr>
<td>2.1</td>
<td>Policy</td>
<td>13</td>
</tr>
<tr>
<td>2.2</td>
<td>Process for Arranging Practice Placements</td>
<td>13</td>
</tr>
<tr>
<td>3.1</td>
<td>Learning Contract</td>
<td>15</td>
</tr>
<tr>
<td>3.2</td>
<td>Formal Supervision Log</td>
<td>16</td>
</tr>
<tr>
<td>3.3</td>
<td>Assessment</td>
<td>17</td>
</tr>
<tr>
<td>3.3.1</td>
<td>Assessment Responsibilities</td>
<td>17</td>
</tr>
<tr>
<td>3.3.2</td>
<td>Levels of Performance</td>
<td>17</td>
</tr>
<tr>
<td>3.3.3</td>
<td>Awarding a Mark</td>
<td>18</td>
</tr>
<tr>
<td>3.3.4</td>
<td>Assessment Forms</td>
<td>19</td>
</tr>
<tr>
<td>3.3.5</td>
<td>Practice Placement 1 Assessment Forms (OT and PT only)</td>
<td>19</td>
</tr>
<tr>
<td>3.4</td>
<td>Issue of Concern</td>
<td>20</td>
</tr>
<tr>
<td>3.5</td>
<td>Returning the Completed Forms</td>
<td>20</td>
</tr>
<tr>
<td>3.6</td>
<td>Practice Education Feedback</td>
<td>20</td>
</tr>
<tr>
<td>4.1</td>
<td>Assessment Regulations</td>
<td>21</td>
</tr>
<tr>
<td>4.1.1</td>
<td>Failed Practice Placements</td>
<td>21</td>
</tr>
<tr>
<td>4.1.2</td>
<td>Re-assessment of Practice Placements</td>
<td>21</td>
</tr>
<tr>
<td>4.1.3</td>
<td>Deferred Practice Placement Procedure</td>
<td>22</td>
</tr>
<tr>
<td>4.1.4</td>
<td>Assessments Linked to Failed and Deferred Practice Placements</td>
<td>22</td>
</tr>
<tr>
<td>4.2</td>
<td>Policies and Procedures</td>
<td>22</td>
</tr>
<tr>
<td>4.2.1</td>
<td>Non-traditional Practice Placements</td>
<td>22</td>
</tr>
<tr>
<td>4.2.2</td>
<td>HSC Professionalism Charter</td>
<td>22</td>
</tr>
<tr>
<td>Section 5</td>
<td>Quality Monitoring</td>
<td>26</td>
</tr>
<tr>
<td>-----------</td>
<td>--------------------</td>
<td>----</td>
</tr>
<tr>
<td>5.1</td>
<td>Practice Education Monitoring Process</td>
<td>26</td>
</tr>
<tr>
<td>5.2</td>
<td>Practice Education Audit Cycle</td>
<td>27</td>
</tr>
</tbody>
</table>

**BSc Physiotherapy**

**Appendices**

**Appendix A** The Physiotherapy Practice Placement Experience

<table>
<thead>
<tr>
<th>Practice Placement</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Practice Placement 1</td>
<td>30</td>
</tr>
<tr>
<td>Practice Placement 2</td>
<td>32</td>
</tr>
<tr>
<td>Practice Placement 3</td>
<td>34</td>
</tr>
<tr>
<td>Practice Placement 4</td>
<td>36</td>
</tr>
<tr>
<td>Practice Placement 5</td>
<td>38</td>
</tr>
<tr>
<td>Practice Placement 6</td>
<td>40</td>
</tr>
</tbody>
</table>

**Appendix B** Caldicott Principles and Principles of Data Protection

**Appendix C** Practice Education – Guidelines to Support the Non Achieving Student

**Appendix D** Overview of Course Modules – Learning Undertaken by the Students

**Appendix E** Hours

**Appendix F** Policy for Audio and Video Recording (SLT)

**Appendix G** Contact Information – School of Health Sciences

**Appendix H** Contact Information – Practice Education Facilitators
1 PRACTICE EDUCATION

1.1 Practice Education within the Courses

Practice education is an integral part of all pre-registration occupational therapy (OT), physiotherapy (PT) and speech & language therapy (SLT) courses in the School of Health Sciences (HSC). Students undertake a range of practice education experiences relevant to their programme of study to enable work within different health, social care and educational settings. Our practice education providers (PEPs) are primarily located within East Anglia but may extend out of the region in response to availability. Practice placements are arranged and allocated by the School of HSC and students are expected to undertake practice placements away from the Norwich area. Practice placements may be subject to change at short notice due to circumstances outside the control of the University. Practice placements negotiated independently by students with practice education providers will not be recognised by the University (with the exception of the final placement for SLT degree). Students are allocated to PEPs informed by their individual practice education profile and placement availability within the East of England. By enrolment on a pre-registration OT, PT or SLT degree course the student agrees to attend all placements arranged by the School of HSC. Refusal by a student to undertake a placement allocated to them will normally result in the student receiving a fail grade for that placement.

Practice education is supported by a dedicated University administrative team, an academic lead for practice education, profession specific practice education coordinators, by academic staff members who act as both personal advisors and visiting tutors to students. The Faculty of Medicine and Health Sciences (FMH) at UEA has a practice education lead who addresses issues relating to the practice elements across all health courses, facilitating Faculty wide procedures where appropriate. Practice education at HSC is also supported by the UEA Code of Practice for Placement Learning and Work-based Learning http://www.uea.ac.uk/foh/mpe/practice-educators/uea-policies-and-guidelines. A Learning Development Agreement is established between Health Education East of England and organisations that provide practice placements for NHS commissioned students.

This Practice Education handbook provides details of the organisation, learning outcomes, delivery, and assessment of practice education. The first section of the handbook contains information relevant to all pre-registration courses; the second section contains profession specific information about practice placements and the courses.
### 1.2 Practice Placement Dates

#### Academic Year 2014 / 2015

<table>
<thead>
<tr>
<th>Year</th>
<th>Placement</th>
<th>Partners / Programme</th>
<th>Start Date</th>
<th>End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Year</td>
<td>Practice Placement 1a Conversation Partners / Adult Programme - BSc SLT</td>
<td></td>
<td>October 2015</td>
<td>May 2016</td>
</tr>
<tr>
<td>1st Year</td>
<td>Practice Placement 1 – BSc OT &amp; PT</td>
<td></td>
<td>11th January 2016</td>
<td>22nd January 2016</td>
</tr>
<tr>
<td>1st Year</td>
<td>Practice Placement 1b Conversation Partners / Child Programme – BSc SLT</td>
<td></td>
<td>6th June 2016</td>
<td>1st July 2016</td>
</tr>
<tr>
<td>1st Year</td>
<td>Practice Placement 2 – BSc OT &amp; PT</td>
<td></td>
<td>13th June 2016</td>
<td>08th July 2016</td>
</tr>
<tr>
<td>2nd Year</td>
<td>Practice Placement 2a – BSc SLT</td>
<td></td>
<td>October 2015</td>
<td>December 2015</td>
</tr>
<tr>
<td>2nd Year</td>
<td>Practice Placement 3 – BSc OT &amp; PT</td>
<td></td>
<td>2nd November 2015</td>
<td>11th December 2015</td>
</tr>
<tr>
<td>2nd Year</td>
<td>Practice Placement 4 – BSc OT &amp; PT</td>
<td></td>
<td>18th April 2016</td>
<td>10th June 2016</td>
</tr>
<tr>
<td>2nd Year</td>
<td>Practice Placement 2b – BSc SLT</td>
<td></td>
<td>18th April 2016</td>
<td>10th June 2016</td>
</tr>
<tr>
<td>3rd Year</td>
<td>Practice Placement 5 – BSc OT &amp; PT</td>
<td></td>
<td>21st September 2015</td>
<td>30th October 2015</td>
</tr>
<tr>
<td>3rd Year</td>
<td>Elective Placement 6</td>
<td></td>
<td>4th January 2016</td>
<td>26th February 2016</td>
</tr>
<tr>
<td>3rd Year</td>
<td>Practice Placement 3 – BSc SLT</td>
<td></td>
<td>11th January 2016</td>
<td>4th March 2016</td>
</tr>
</tbody>
</table>

#### Academic Year 2016 / 2017

<table>
<thead>
<tr>
<th>Year</th>
<th>Placement</th>
<th>Partners / Programme</th>
<th>Start Date</th>
<th>End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Year</td>
<td>Practice Placement 1a Conversation Partners / Adult Programme - BSc SLT</td>
<td></td>
<td>October 2016</td>
<td>May 2017</td>
</tr>
<tr>
<td>1st Year</td>
<td>Practice Placement 1 – BSc OT &amp; PT</td>
<td></td>
<td>16th January 2017</td>
<td>27th January 2017</td>
</tr>
<tr>
<td>1st Year</td>
<td>Practice Placement 1b Conversation Partners / Child Programme – BSc SLT</td>
<td></td>
<td>12th June 2017</td>
<td>07th July 2017</td>
</tr>
<tr>
<td>1st Year</td>
<td>Practice Placement 2 – BSc OT &amp; PT</td>
<td></td>
<td>19th June 2017</td>
<td>14th July 2017</td>
</tr>
<tr>
<td>2nd Year</td>
<td>Practice Placement 2a – BSc SLT</td>
<td></td>
<td>October 2016</td>
<td>December 2016</td>
</tr>
<tr>
<td>2nd Year</td>
<td>Practice Placement 3 – BSc OT &amp; PT</td>
<td></td>
<td>07th November 2016</td>
<td>16th December 2016</td>
</tr>
<tr>
<td>2nd Year</td>
<td>Practice Placement 4 – BSc OT &amp; PT</td>
<td></td>
<td>24th April 2017</td>
<td>16th June 2017</td>
</tr>
<tr>
<td>2nd Year</td>
<td>Practice Placement 2b – BSc SLT</td>
<td></td>
<td>24th April 2017</td>
<td>16th June 2017</td>
</tr>
<tr>
<td>3rd Year</td>
<td>Practice Placement 5 – BSc OT &amp; PT</td>
<td></td>
<td>26th September 2016</td>
<td>04th November 2016</td>
</tr>
<tr>
<td>3rd Year</td>
<td>Elective Placement 6</td>
<td></td>
<td>09th January 2017</td>
<td>03rd March 2017</td>
</tr>
<tr>
<td>3rd Year</td>
<td>Practice Placement 3 – BSc SLT</td>
<td></td>
<td>16th January 2017</td>
<td>10th March 2017</td>
</tr>
</tbody>
</table>
1.3 Practice Placement Team at the School of Health Sciences

<table>
<thead>
<tr>
<th>Academic Lead: practice education</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Jill Jepson</td>
</tr>
</tbody>
</table>

| Practice Education Co-ordinators |
|----------------------------------|-------------|
| Occupational Therapy             | Jane Hibberd |
| Physiotherapy                    | Kath Mares  |
| Speech & Language Therapy        | Neil Coull  |
|                                  |             | Uni-professional issues |

| Placement Administration Team    |
|----------------------------------|-------------|
| Team Leader - Placements         | Sally Barber |
| Occupational Therapy Placements  | Gill Rogers |
| Physiotherapy Placements         | Julie Reynolds |
| Speech & Language Therapy Placements | Jo Donnelly |
|                                  |             | All practice placement enquiries and administration |

Contact details can be found in Appendix G.

1.3.1 Academic Lead: practice education

The Academic Lead for practice education has a strategic responsibility for issues which relate to the pre-registration courses within the School and the quality assurance processes for practice placements undertaken by pre-registration students. The Academic Lead for practice education is responsible for the management of the practice placement team. The Academic Lead for practice education in conjunction with the practice education co-ordinators plan and deliver a programme of Practice Educator Courses and updates within the School and across the region.

1.3.2 Practice Education Co-ordinator

The profession specific co-ordinator ensures that the process for practice placement allocation is completed and that students are prepared for the practice placement through dedicated teaching sessions. The practice placement experience is reviewed by the practice education co-ordinator, using feedback from students, practice educators and visiting tutors. This process monitors the quality of the learning environment, identifies good practice and areas for development.

1.3.3 Placement Administration Team

This team provides administrative support for the OT, PT and SLT practice placement education within HSC. This dedicated team is the first point of contact for practice placement enquiries and information for students, practice educators and members of faculty. Staff within the placement administration team are responsible for allocating the student’s practice placements in liaison with the practice education co-ordinators and for ensuring that the educators and students have access to the required paperwork to support the practice placement experience.

HSC 2015/16
1.3.4 Visiting Tutor

The visiting tutor is a member of the academic staff from the School of HSC. For further information please refer to the Visiting Tutor Standards on the UEA mentor and practice educator website http://www.uea.ac.uk/foh/mpe/home.

1.3.5 Clinical Learning Environment Team

The Clinical Learning Environment Leads (CLELs) are a regional team of registered healthcare professionals from various disciplines. They are employed by Health Education East of England and work in partnership with local healthcare employers and Higher Educational Institutions to assist in developing high quality learning environments, as well as giving support and guidance to the practice educators who support the students. The contact details for the CLELs working in Norfolk, Suffolk and Cambridgeshire can be found in Appendix H.

1.3.6 UEA Faculty of Medicine and Health Sciences – Mentors and Practice Educators Website

This site is intended to offer a 'one stop' resource for practice educators and nurse mentors to support them in their vital role in supervising, teaching and assessing students. The information within the Practice Educators section of the website includes:

- Profession specific student practice placement information, including handbooks, examples of assessment paperwork
- Course details
- UEA policies and guidelines
- Practice education resources
- Contact details for staff working at the School of HSC and PEFs
- CPD courses
- Practice Educator Courses

The mentor and practice educator website has open access and can be found by following this link http://www.uea.ac.uk/foh/mpe/home.
### 1.4 Responsibilities of the Student, the Practice Educator and the Visiting Tutor

#### Student responsibilities – the School expects the student to:
- Engage with all pre-placement information relating to the practice area including suggested preparatory reading;
- Write an appropriate introductory letter to the practice placement and to complete a curriculum vitae outlining their previous practice placement experience;
- Ensure that start times and accommodation and travel arrangements are confirmed;
- Take the initiative to phone and / or visit the educator before going out on practice placement to address any unresolved concerns or questions and discuss any additional learning needs;
- Consider and to take responsibility for their personal learning needs appropriate to their stage of training, and to use every opportunity to develop these through practice education;
- Develop a draft learning contract prior to the start of the practice placement;
- Further develop their learning contract and plan a programme of experience with their practice educator which reflects the opportunities of the practice placement;
- Identify knowledge, skills and attitudes acquired during the practice placement experience, and to use them in subsequent theoretical work as appropriate;
- Work within their scope of practice appropriate to the stage of training;
- Reflect on the practice education experience, actively contributing to and recording supervision and engaging with the assessment process in a positive manner;
- Develop professional skills with a range of clients, working at a level appropriate for the stage of training reached;
- Prepare for the visiting tutor contact by having all practice placement paperwork completed and available (supervision log, learning contract, interim assessment if completed and any other significant evidence relating to performance on practice placement);
- Maintain their CPD portfolio using evidence from their practice placement experience;
- Observe HCPC guidance and professional body standards in all aspects of their practice placement experience and demonstrate the professional responsibilities as outlined in the School Professionalism Charter at all times (see Practice Placements A-Z: Professionalism);
- Identify future personal and professional learning needs with the practice educator in preparation for the next stage of their development;
- Inform the practice educator and the School in the case of any problems or unforeseen circumstances which may affect their ability to complete the practice placement within the agreed time;
- Comply with the School and practice placement procedures regarding sickness (see Practice Placements A-Z: Absence procedures);
- Complete and submit all relevant paperwork to the university by the required date;
- Conform with the University requirements with regard to Disclosure and Barring Service (DBS) clearance, professional liability insurance, clearance for patient contact and mandatory training and ensure that all relevant documents are held in the Student Placement Passport.

#### Practice Educator responsibilities - the School expects the educator to:
- Develop their abilities in facilitating the learning and assessment of students through attendance at practice educator courses / updates as appropriate;
• Prepare for the student by providing initial information in advance (including preparatory reading), arranging suitable accommodation if required, facilitating a preparatory visit if possible and welcoming them on arrival;
• Develop a programme of learning with the student which reflects their learning needs and the opportunities of the practice placement area;
• Arrange an induction to the practice placement area for the student in line with their organisations policy;
• Act as a role model and provide guidance with regard to the attitudes and behaviours required of a healthcare professional;
• Guide, support and facilitate the student’s learning as appropriate;
• Ensure the student always has a named appropriate person to refer to in the educator’s absence;
• Provide regular formal supervision (minimum of 1 hour per week) to develop the student’s learning informed by the practice placement learning outcomes and the student’s learning contract and sign the Formal Supervision Log;
• Assess the student’s performance at the midway and final stage through a process of discussion and negotiation;
• Assist the student to identify future personal and professional learning needs in preparation for the next stage of their development;
• Inform the School as soon as possible of any concerns regarding the student’s performance, and to document issues as they arise;
• Liaise with the practice education co-ordinator or the visiting tutor in the case of any problems or unforeseen circumstances which may affect the student’s ability to complete the practice placement within the agreed time;
• Complete the assessment documentation and practice educator feedback;
• **Speech & Language Therapy only** – ensure that the student has sufficient opportunities to make video recordings of their interactions with clients and/or significant others as required for the SLT Report B assignment. Students should start making recordings as early in the placement as possible. They will need to record enough footage to extract 15 minutes of usable material for their assessed DVD.

**Visiting tutor responsibilities - the School expects the visiting tutor to:**
• Contact both the student and the educator in advance of the practice placement dates to arrange a mutually convenient time around the midway stage of the practice placement to visit or provide support as specified for the practice placement;
• Undertake a minimum of one visit to the practice placement location (practice placements 3-5) and further visits if this is required by either the student or the educator;
• Provide telephone and / or emailsupport with the student and educator (practice placements 2 and 6) and visit if required by either party;
• Prepare for the visit by reading the specific practice placement objectives and reviewing the student’s previous practice placement performance;
• Complete the visiting tutor form recording the student’s progress and learning experience;
• Raise any significant issues regarding the practice placement experience with the practice education co-ordinator.
• Uphold the FMH Visiting Tutor Standards [https://www.uea.ac.uk/documents/20279/212460/Visiting+Tutor+Standards+updated+15+06+15.pdf/a60d10ae-283d-49c8-be78-85d7d8fa6907](https://www.uea.ac.uk/documents/20279/212460/Visiting+Tutor+Standards+updated+15+06+15.pdf/a60d10ae-283d-49c8-be78-85d7d8fa6907)
1.5 Practice Placements A – Z

1. Absence Procedures
In HSC, attendance at ALL sessions is compulsory unless otherwise indicated. Practice placements must be undertaken during the pre-arranged times stated by the School. Sickness – Students must inform their practice educator and the relevant person in the Placement Administration Team if they become unwell (see appendix G for contact details). The School procedure for certifying sickness must be followed whilst on practice placements. Periods of sickness must be recorded on the assessment form, and this will be entered on the student’s record in accordance with the requirements of the Clothier Report (1995).

Absence – Non sickness absence is made up of excused and non-excused absences. The student should discuss this with their practice educator but it is only the BSc Course Director who will decide whether an absence is excused or non-excused. An excused absence usually constitutes an emergency situation. If a student feels these circumstances apply, they must contact their Course Director (using an excused absence form) who will consider their request. Any other absence (other than through sickness) will be deemed to be a non-excused absence.

2. Accidents and Incidents on Practice Placements
Any accidents or incidents which occur on practice placements should be reported following the Trust/Organisation Policy and the School should be informed at the earliest opportunity.

3. Accommodation
Where available the Placement Administration Team will arrange accommodation if required by the student. However, students may be required to make their own accommodation arrangements. Any accommodation booked by the UEA should be cancelled via the Placement Administration Team. Students are normally required to stay in accommodation local to their practice placement if the travelling distance is over 50 miles. If a student experiences a problem with their allocated accommodation whilst on practice placement they should contact the onsite Accommodation Officer in the first instance to try and resolve the problem themselves. If the student is unable to resolve their accommodation problem they should contact the Placement Administration Team for assistance.

4. Car Insurance
A student who is required to use their car for travelling on practice placement is responsible for ensuring that they have an adequate level of insurance cover prior to the start of the practice placement. Students are advised to contact their insurance company to check the cover required. For car insurance queries please contact ot.placements@uea.ac.uk, pt.placements@uea.ac.uk, slt.placements@uea.ac.uk.

5. Codes of Ethics
All students are required to adhere to the following regulations as relevant to their own profession:
- HCPC (2010) Guidance on conduct and ethics for students
6. **Confidentiality**
   Whilst on practice placement students must conform to the Trust and the professional body’s policies regarding confidentiality. This may be different from the School’s confidentiality policy. Students must familiarise themselves with the Caldicott Principles and the Data Protection Act 1998 and their relevance to patient confidentiality and all areas of information handling (see Appendix B). Students should refer to their General and Assessment handbooks for guidelines on confidentiality and anonymity when completing academic assignments.

7. **Deferred Placements**
   There is an attendance requirement of 100%. Absence from 20% or more of the practice placement block (calculated by days not hours) normally require the practice placement to be deferred as the learning outcomes can no longer be achieved. (See section 4.1.3).

8. **Disclosure and Barring Service (DBS)**
   Students are required to undertake DBS clearance as directed by the University. A student must immediately inform the relevant course director if they are convicted of a criminal offence, receive a conditional discharge for an offence, or if they accept a police caution after they have been accepted on to their course of study. Any student who does not inform the School, and is subsequently discovered, will be dealt with under the regulations of Fitness to Practice.

9. **Equality and Disability Legislation**
   **Students with Disabilities**
   The Equality Act 2010 requires Higher Education Institutions to ensure that students are not discriminated against for reasons relating to their disability whilst on a practice placement arranged by the University. The University may offer sources of information about practice placements in relation to disability issues and provide an opportunity for students to discuss their support needs (UEA, Placement Learning and Work-Based Learning Code of Practice, 2012). Students are encouraged to contact their personal advisor for further information / advice or the Dean of Students Office http://www.uea.ac.uk/services/students/disability/Placements.

   **Reasonable Adjustments**
   The HSC Reasonable Adjustments pack is intended to support a student who has been identified as having an assessed disability / specific need. Following an initial assessment by Occupational Health and/or the Dean of Students disability service the student will need to meet with their Personal Advisor to plan adjustments that are reasonable (within the context of meeting the course requirements) to support their learning both within University based teaching and during practice placements. The plan will be reviewed annually to accommodate any changes in circumstances that may have occurred during an academic year.

   **Equality**
   The University and practice education providers have a duty of care to ensure all practice placements are in environments that are free from discrimination or harassment on the basis of age, disability, gender - including pregnancy and maternity or gender reassignment, race, religion and belief, sexual orientation including civil partnership or marriage. If students have any concerns whilst on practice placements they should seek advice from their personal advisor http://www.uea.ac.uk/equality.
10. Identity Cards
Students are expected to follow the practice education provider’s procedure regarding identity. They have a plastic card holder which takes their UEA identity card. Students are also provided with a name badge which they may be required to wear. **Students are advised that their name should be clearly visible at all times whilst on practice placements.**

11. IT Usage
Students must not access NHS (or other organisational) intranet or record systems using their educator’s password, or be logged in by their educator. This is a breach of data protection and information governance law. Students should be made aware of any policies regarding the use of IT facilities in their practice placement setting. Students are governed by the UEA Conditions of Computer Use (please contact the Placement Administration Team for more details). Any misuse of IT facilities by students on practice placement will be deemed unprofessional behaviour and will be dealt with appropriately by the University (see sections 4.2.6 & 4.2.7).

12. Library Resources
Students will be able to take books from the UEA library on extended loan to cover their practice placement block. Letters to take to the library to gain permission for an extended loan will be made available on Blackboard where appropriate. Students may have access to library resources whilst on practice placements. These resources should be accessed within PEP guidelines.

13. Mandatory Training
All mandatory training provided by HSC must be completed prior to starting the practice placement and be evidenced in the Student Placement Passport. This includes: Moving and Handling, Basic Life Support, Promoting Safer and Therapeutic Services, Infection Control, Information Governance and Safeguarding. In addition students may be required to attend training in order to undertake a practice placement in a particular Trust or practice placement area. The time spent on this training may be included in the student’s practice placement hours.

14. Mobile Phones
Mobile phones are only to be used for professional purposes within the working day and used according to the Trust’s operational policy. Text messages from students are an unacceptable means of communication with educators, except in exceptional circumstances or by prior arrangement.

15. NHS Constitution 2013
The NHS Constitution sets out six ‘Values’ that should underpin everything done by both students and qualified therapists. The six values are:

- working together for patients;
- respect and dignity;
- commitment to quality care;
- compassion;
- improving lives;
- everyone counts.

16. Occupational Health Screening
Students are issued with clearance for patient contact by the UEA Occupational Health Department prior to their first practice placement. **Changes to Health Status** Students must notify the BSc Course Director if their health status changes at any stage during the course as this may affect their ability to undertake practice placements. As a result of their changed health status they may be required to attend the UEA Occupational Health Department to ensure fitness to practice. Any student, who fails to declare their changed health status, thus placing themselves or others at risk, will be referred to the BSc Course Director and normally referred to the Fitness to Practice panel.

17. Organisational Policies
Students are expected to comply with all policies and procedures within the organisations they visit whilst on practice placement and they must recognise the importance of safe practice within their practice placement work.

18. Out of Hours Contact
The Dean of Students’ Office offers wide ranging advice and guidance to any student who is experiencing difficulties [http://www.uea.ac.uk/services/students](http://www.uea.ac.uk/services/students). The UEA Nightline is a confidential listening service funded by the Students’ Union and run by UEA students. Calls can be made between 8.00pm and 8.00am during term time. Students can access this service if they are lonely, worried or just need someone to talk to 01603 503504 [http://www.uea.ac.uk/nightline](http://www.uea.ac.uk/nightline).

19. Personal Appearance
Students are required to adhere to the uniform and non-uniform policies of the practice education provider. They must seek advice on the wearing of jewellery, hair and make-up, personal care and the need for safe footwear. For their own safety they should not wear their uniform in public unless undertaking a practice education related duty.

20. Practice Placement Expenses
Practice placements are a compulsory part of the course and students are responsible for the costs incurred whilst on practice placements. Students who have concerns about meeting their expenses for practice placements can seek support from the Dean of Students Financial Advice Service [https://www.uea.ac.uk/services/students](https://www.uea.ac.uk/services/students). **NHS Bursary Funding.** Students are be able to reclaim accommodation and travel costs incurred whilst on practice placements if they have their fees paid by the NHS Bursary and are in receipt of the non-means tested grant of £1000. Any such claims will be subject to the guidelines of this scheme. For further details please see [http://www.nhsbsa.nhs.uk/Students.aspx](http://www.nhsbsa.nhs.uk/Students.aspx) or search for the NHS Bursary website. **Practice Placement Expenses Claim Forms** are available on the internet. All claims must be made within six months of the costs being incurred. Incorrectly completed forms will be returned to the student unprocessed. Expense form queries are dealt with by the FMH Finance Office who can be contacted on fmh.finance@uea.ac.uk (students should provide a contact telephone number). Completed claim forms should be returned to the Placement Administration Team, ZICER HUB, UEA, Norwich, NR4 7TJ where the student’s attendance on practice placement will be checked against their claim form. **Students who are not eligible to reclaim their costs from the NHS Bursary** may qualify for support from the UEA hardship fund [https://www.uea.ac.uk/services/students/Fin/fin_hardship](https://www.uea.ac.uk/services/students/Fin/fin_hardship).

20. Placement Passport
It is the student’s responsibility to ensure that they have complied with the University’s requirements with regard to their DBS disclosure date, professional liability insurance or professional liability insurance, clearance for patient contact, immunisation status and mandatory training in respect of all their practice placement experiences. 1st Year students will be provided with a Placement Passport where they must keep a record of their DBS disclosure, professional body membership, mandatory training, clearance for patient contact and immunisation status. The passport will be checked by the School as required. **Students must be prepared to show their Placement Passport to their practice education provider if requested to do at the start of the practice placement. Failure to do so may result in a delayed start.**

21. **Portfolio**

Students are introduced to the concept of continuing professional development throughout the course to enable them to gain the skills required for portfolio development, prior to their qualification. Students become familiar with the tools which facilitate their learning, such as SWOT / SWOB analyses, learning contracts and reflective accounts. They are encouraged to collate evidence of their development on practice placements and to discuss this with their educator, visiting tutor and personal advisor.

22. **Previous Working Experience in a Practice Placement Area**

Students must notify the placement administrator at the earliest opportunity if they are allocated to a practice placement which requires them to be supervised by an educator who has previously been a work colleague.

23. **Professionalism**

The School of Health Sciences expects high professional standards from its students. This is largely guided by the ‘The Professionalism Charter’, which has been developed to make explicit the professional responsibilities that are expected of the student. For further information see [http://www.uea.ac.uk/foh/mpe/practice-educators/uea-policies-and-guidelines](http://www.uea.ac.uk/foh/mpe/practice-educators/uea-policies-and-guidelines).

24. **Professional Indemnity and Professional Bodies**

Students must ensure that they are covered by the appropriate professional insurance for their time on practice placements. This is provided through student membership of COT, CSP or RCSLT.

25. **Raising and Escalating Concerns Relating to Practice**

All UEA staff and students have a responsibility to raise any concerns about service user safety and care. Any concerns should be discussed with the practice educator at the time or an appropriate senior member of staff. Students may also wish to raise their concerns with their personal advisor and / or visiting tutor.

As part of their induction students must be informed of the practice education provider’s policy on reporting concerns in practice / whistleblowing. See section 4.2.8 for links to the Faculty of Medicine and Health Sciences Policy.

26. **Social networking**

It is essential that the high standards of professionalism that guide behaviour and conduct are also applied when using social networking. The UEA Faculty of Medicine and Health Sciences guidance provides an explanation of how the professional and statutory body regulations and guidance apply to social networking (http://www.uea.ac.uk/foh/mpe/practice-educators/uea-policies-and-guidelines). Professional misconduct using social networking sites will be dealt
with through HSC Fitness to Practise policies and UEA Professional Misconduct and Unsuitability procedures (see sections 4.2.6 and 4.2.7).

27. Uniform
Uniforms are provided by the School. Students are requested to inform the placement team at the start of the academic year if they wish to wear a hijab on placement. One in an appropriate colour will be supplied as part of the uniform.

28. Video / Audio Recording - Speech and Language Therapy only
Students are expected to comply with the conditions set out in the Policy for the Use of Audio & Video Recording which gives guidance on gaining consent and the use of recordings. See Appendix F for details.

29. Working with a member of their family or significant other as an educator or patient
Students must notify the placement administrator at the earliest opportunity if they are undertaking a practice placement which requires them to work with a member of their family or significant other as a patient, or where a member of their family or significant other could be actively involved in the assessment of their practice placement performance. If a student’s practice placement experience could be compromised through a member of their family / significant other being known to the service then the situation should be reported to the relevant practice education co-ordinator or course director.
2 PROCESS OF ARRANGING PRACTICE PLACEMENTS

2.1 Policy

Practice placements are allocated at the discretion of the practice education co-ordinators and may be subject to short notice changes due to circumstances outside the University’s control. Practice placements must be undertaken during the pre-arranged times stated by the School and with the exception of elective placements (OT and PT), all practice placements will be organised by the School. Practice placements negotiated independently by students with practice placement areas will not be recognised by the University.

Students are allocated to practice placements informed by their individual practice placement profile and practice placement availability within the East of England. By enrolment on the BSc Course the student agrees to attend practice placements arranged by the School of Health Sciences therefore refusal by any student to undertake the practice placement allocated to them will normally result in the practice placement being awarded a fail grade.

A Learning Development Agreement (LDA) and / or Placement Agreement is established between the UEA and Trusts / Agencies who provide practice placements.

2.2 Process for Arranging Practice Placements

Annual Cycle

- November
  - UEA requests w.t.e and placement audit data from Trust Education Lead or AHP Lead

- January
  - On receipt of data UEA updates Trust profiles and allocation ratios

- February
  - UEA formulate student allocations for coming academic year

- March
  - UEA send out allocation plan to nominated person in provider organisation
Prior to each Placement

- 16 weeks: UEA send student allocation to nominated Trust representative
- 14 weeks: Trust representative returns allocation with location, speciality and practice educator details of all placements
- 8 weeks: Student allocation confirmed with practice educator. Placement allocation confirmed with students
- 6 weeks: Students complete letter and curriculum vitae
- 0 weeks: Placement starts
3 PRACTICE PLACEMENT EDUCATION PROCESSES & DOCUMENTATION

Copies of the paperwork will be brought by the student at the start of the practice placement. Electronic copies of the paperwork are available from ot.placements@uea.ac.uk, pt.placements@uea.ac.uk, slt.placements@uea.ac.uk.

3.1 Learning Contracts

The students are introduced to learning contracts in taught sessions in Year 1. The learning contract identifies the learning goals of the student to ensure that the student meets the learning outcomes expected of the specific practice placement. Students are encouraged to consider their learning needs prior to the practice placement, and to prepare for these. It is important that the learning contract is developed collaboratively between the practice educator and the student to ensure that the learning goals are relevant to the practice placement experience. The learning contract is used to inform supervision and the assessment process.

The learning contract consists of five sections:

- **Learning Goals**
  Goals should be specific, measurable, achievable, realistic and timely (SMART). Students should avoid broad over-arching goals e.g. ‘to become more confident’, and should focus on components of the goal. The goals should be agreed between the educator and the student and may link back to the experience on previous practice placements where future learning needs have been identified. Students should be encouraged to identify 4 – 5 learning goals to ensure in-depth learning and reflection. A lengthy list may result in a tick box approach which does not significantly advance the student’s development. The goals should be distinct from but related to the learning outcomes defined for the practice placement.

- **Activities**
  These are the ways in which the goal will be addressed, e.g. through observation, guided practice, discussion, using CPD tools.

- **Resources**
  These may include text books, articles, documents, visits and discussions with service users or other professionals within the practice placement. Students should be encouraged to think broadly about these resources, and these will be further informed by the educator’s knowledge of their working area.

- **Evidence**
  For any learning contract to be purposeful it needs to identify the evidence required to demonstrate that the learning goal has been achieved. This should be specific to the goal and clear enough that both student and educator can be confident that the learning has been achieved. For example, a dated reflective extract from the student’s portfolio could provide specific evidence of a goal being achieved; whereas a comment such as ‘reflective diary’ does not evidence achievement of a goal.

- **Achievement**
  This section provides the date of achievement and the signing off of the goal. It may also need to identify if a goal has not been achieved and the reason why. This may relate to issues outside of
the student / educator’s control but which do not diminish the value of aiming for the learning opportunity.

### 3.2 Formal Supervision Log

**Students should receive a minimum of one hour of formal supervision per week** where their learning goals, knowledge and performance will be discussed. In the early stages of the course supervision may be guided by the practice educator but this should move to a more equal process as the student progresses. Supervision sessions should be clearly defined in the student’s timetable and should occur in a quiet, private place with no distractions. Both parties should prepare for this session, guided by the supervision log, the practice placement outcomes and the student’s learning contract so that there is a clear focus on specific learning needs and both personal and professional development.

Formal supervision should be provided by a member of the students own profession, however day to day supervision may be provided by another member of the team. This provides flexibility to manage staff absence or part time working. In non-traditional settings the procedures stated within the HSC protocol for distance supervision in role emergent placements should be followed.

Practice educator’s responsibilities:
- provide a regular, structured time for supervision
- promote a learning environment
- provide support and constructive feedback
- evaluate and assess performance
- sign the formal supervision log as a true record of the process

Student’s responsibility will be to:
- prepare all the relevant paperwork
- respond in a positive and professional manner
- be prepared to evaluate their own performance
- take a proactive role in the process
- take responsibility for completing the formal supervision log
- hand in the formal supervision log with the assessment forms at the end of the practice placement

**If the student has difficulty with initiating the supervision process they must contact their visiting tutor at the earliest opportunity.**
3.3 Assessment

An assessment of the student’s performance is required on every practice placement to develop the knowledge, skills, attitudes and behaviours of a competent practitioner HCPC (2014) Standards of Education and Training. Health and Care Professions Council, London UK. With the exception of the 2 week practice placement in Year 1 (OT & PT only) and the Year 2 Introductory practice placement (SLT only) all block practice placements are formatively assessed at the interim stage, and summatively assessed (graded pass / fail) at the end of the experience.

Awarding a final mark should be informed by:-

- The student’s overall performance throughout the practice placement
- Achievement of the learning outcomes specific to the practice placement experience
- Evidence within the student’s personal learning contract

3.3.1 Assessment Responsibilities

- **Practice Educator’s responsibility** is to award an interim mark which enables the student to see where their performance currently lies, and to identify areas for improvement. The final mark should reflect the student’s overall performance, taking account of the stage of training reached and the length of the practice placement. At the end of the practice placement the educator should award the final mark, in consultation with the student, evidencing this through comments in the final assessment form and front sheet.

- **Student’s responsibility** is to prepare a self-assessment at the midway and end points of the practice placement, using the interim and final assessment forms. They should evidence their marks and recognise this process as part of their personal and professional development, linking to their Portfolio.

- **Visiting Tutor’s responsibility** is to discuss the student’s performance with both the student and the educator, informed by the interim assessment (if completed). The visiting tutor should also be present at the final assessment if the student’s performance is causing concern.

It is the Practice Educator’s, Student’s and Visiting Tutor’s responsibility to refer to the guidelines to support the non-achieving student should the need arise – see Appendix C.

3.3.2 Levels of Practice Placement Performance

**Year 1** students will be engaged in basic learning, and they will be working under close supervision. The varied forms of expression at this level may be descriptive or imitative but students should be able to show a developing understanding of their studies and its relationship, where appropriate, to particular skills.

**Year 2** students will be engaged in intermediate level learning, and are able to develop their performance which is based on a sound foundation. The student should demonstrate greater learner independence and development of competence, evidenced by ability in problem solving supported by an understanding of appropriate theory.

**Year 3** students will be engaged in complex learning, enabling them to move towards the requirements of a competent practitioner. The student should demonstrate reflective practice and independent learning skills.

(HEI Learning Levels [https://www.uea.ac.uk/foh/mpe/](https://www.uea.ac.uk/foh/mpe/))
3.3.3 Awarding a Mark

Awarding a final mark requires careful consideration and educators should consult with their visiting tutor or the practice placement team at the School if they are concerned about any aspect of the student’s performance or behaviour. Please note that students are assessed against the stage of training reached and against the length of the practice placement. It is important to ensure that the practice placement learning outcomes and the student’s learning contract are reviewed when awarding the final mark, to ensure that these have been achieved. Educators are encouraged to gather information from others involved in the student’s experience and to utilise information from the entire placement if it is split.

Pass: An overall pass mark is awarded to the student who has demonstrated a level of professional competence and safe practice appropriate to the level of training reached and for whom there are no significant areas of concern. Throughout the practice placement the student will have demonstrated the knowledge, skills and attitudes to enable the practice placement to be passed. All categories in the safe practice and the professionalism categories must be met at pass level.

Quality Levels within the Pass Mark (excluding safe practice)

- **Outstanding:** The student’s performance reflects a consistently exceptional demonstration of competence. The student shows initiative and mature judgement clearly beyond the expectations for the level of the practice placement. Within each assessment component there is evidence of an outstanding ability to reason, justify and develop their performance.
- **Good:** The student’s performance reflects a consistently enhanced demonstration of competence for the level of the practice placement. The student assumes greater responsibility for their learning and development and a strong level of performance is evident.
- **Expected:** The student’s performance reflects a consistently sound demonstration of competence for the level of the practice placement. The student responds appropriately to the supervision process and positive progress is evident throughout the learning experience.
- **Risk of failure:** The student is at risk of failing at the final assessment if they do not address the concerns identified at the interim assessment. The student must demonstrate active engagement with the Risk of Fail Action Plan and with the supervision process, and act appropriately on feedback to improve their performance.
- **Fail*: An overall fail mark is awarded to a student who consistently fails to demonstrate the expected competence for the level of the practice placement. The student shall not be permitted to continue to the next level, or to graduate without successfully repeating the practice placement. The student will have demonstrated significant weaknesses in all or major areas of professional work, and an inability to take responsibility for self-development or professional commitments.

In addition the University retains the right to remove a student from a practice placement if service standards or safety are compromised by the student.

Students normally have one practice placement reassessment opportunity per level. As soon as a student is identified as experiencing problems seek advice from the visiting tutor and refer to Appendix C Practice Education – Guidelines to support the non-achieving student.
When completing the final assessment form please bear in mind the following points:

3rd Year Students
- Final Year students must pass all items on the assessment form to achieve an overall pass.

1st and 2nd Year Students
- A fail in any of the items within the Safety and / or Professionalism categories will result in an overall fail for the practice placement.
- A fail in any two items or more within one of the other categories will result in a fail.
- However, students may carry one failed item within two separate categories and still achieve an overall pass.
- Please note that the student must not fail more than two items.
- Any failed items must be discussed with the visiting tutor in the first instance.

3.3.4 Assessment Forms

The assessment forms should be completed at the interim and the final stage of the practice placement, unless the student’s performance is causing concern in which case it is important to document evidence using the forms on a weekly basis. For Practice Placement 1 (OT & PT only) see section 3.3.5.

- Interim Assessment Form
  The comments within the form should justify and explain the mark. The student should be active in this process through self-assessment.

- Final Assessment Form
  The comments within the form should justify and explain the mark. The student should be active in this process through self-assessment.

The categories of the interim and final assessment forms (safe practice, professionalism, clinical reasoning, client management, interpersonal skills and information management) are informed by the curricular standards of the professional bodies, HCPC Standards of Education and Training and the Skills for Health Knowledge and Skills Framework. The interim and final assessment forms allow an educator to define quality levels within the Pass mark of the categories with the exception of Safe Practice which should be marked as a pass or fail, in line with statutory and professional requirements.

Practice placement hours should be collated on the first page of the final assessment form on a daily basis to ensure that an accurate record is kept.

For further details about practice placement hours please refer to Appendix E.

3.3.5 Placement 1 Assessment Forms (OT & PT only)

The following paperwork is required for Practice Placement 1. Hard copies of the paperwork will be brought by the student at the start of the practice placement.
- Assessment front sheet (for educator & student use)
- Self-assessment form (for student use)
- Formal supervision log
- Learning contract
Electronic copies of the paperwork are available from ot.placements@uea.ac.uk, pt.placements@uea.ac.uk, slt.placements@uea.ac.uk.

**Completing the Forms** – The practice educator should complete the practice placement 1 assessment front sheet in collaboration with the student. The student should complete the self-assessment form.

Please refer to Appendix E for details of the hours required on this practice placement.

### 3.4 Issue of Concern

Any issue of concern should be discussed with the visiting tutor in the first instance and advice sought on a course of action. If appropriate an issue of concern form can be obtained and returned on completion to Sally Barber, placements team leader sally.barber@uea.ac.uk. The form will be logged and forwarded to the Academic Lead: practice education for appropriate action. Evidence from this form may be used if the student is referred to the Fitness to Practice Panel (see section 4.2.6).

### 3.5 Returning the Completed Forms

Students must hand in the original copy of the final assessment form and the formal supervision log to the Practice Placements Team, ZICER Hub by the date stated. It is the student’s responsibility to ensure that:

- All sections of the Assessment Form have been completed by both the student and the educator, including comments and signatures.
- All hours are noted accurately and added up correctly. Please recheck if uncertain. Also note that only full and half hours should be noted.
- ALL absences are accounted for. Mark down weekly portfolio hours (OT & PT) study days (SLT) and indicate any other absences including reasons e.g. Bank Holiday, illness.

Failure to hand in the practice placement paperwork on time and in full will be deemed unprofessional behaviour and will be dealt with under the HSC Regulations.

The student is required to make copies of the final assessment form and formal supervision log prior to handing the original forms in to the ZICER Hub. The copied forms should be placed in their portfolio following each practice placement experience.

### 3.6 Practice Education Feedback

The practice educator and the student are emailed an online feedback form to complete at the end of the practice placement.

Educator and student feedback is analysed by the practice education co-ordinator in conjunction with the student’s assessment forms and visiting tutor summary. Significant issues e.g. failed practice placements will be followed up by the profession specific practice education co-ordinator, practice education director or PEFs.

PEPs will be sent annual service specific feedback in August unless there are areas of exceptional practice or issues of concern which will be reported after each practice placement. The practice
education director and/or the AHP leads will provide feedback to trust education leads on a six monthly basis.
4 Policies and Regulations

4.1 Assessment Regulations
The following information is taken from the UEA Course Regulations.

4.1.1 Failed Practice Placements
This regulation applies to all assessed practice placements.
- Any practice placement failed within an academic year will be repeated during the next available practice placement block (or during the summer vacation if appropriate), following confirmation of the fail at an ordinary or extraordinary Board of Examiners.
- The student cannot normally progress to a higher academic level until all practice placement assessments within that level have been successfully completed.
- The practice placement order is interrupted to accommodate the learning outcomes and time frame required by the repeat practice placement.

The practice placement hours accrued on any failed practice placement will be voided. Any practice placement re-assessment will require the same number of weeks as the first attempt. Academic assessment linked to the practice placement experience will normally be deferred where the practice placement is deferred, but will normally be undertaken at the prescribed time should the practice placement result in a fail.

4.1.2 Re-assessment of Practice Placements
All practice education assessments must be passed in order for the student to progress. In the event of a fail the following process must be followed:
- A student failing Practice Placement 2 must satisfactorily retrieve this via re-assessment before progressing into the second year.
- Failure of one practice placement in the second year may be retrieved via re-assessment.
- Failure of more than one practice placement in the second year will normally result in termination of the course.
- Failure of one practice placement in the third year may be retrieved via re-assessment; failure of more than one will lead to a failure to qualify.
- The School’s Board of Examiners retains the right not to offer a reassessment opportunity to a student who has demonstrated a failure that, in the view of the Board of Examiners indicates that the student is unlikely to achieve a pass mark or reach the appropriate standards for professional practice within the reassessment period (i.e. where there is evidence of continued and persistent failure to demonstrate professional competence within practice placement/s with no significant trajectory towards competence). In the event that reassessment is not offered, the student shall be required to withdraw from the course of study.

In addition to the summary of Regulations there is a 100% attendance requirement for practice education. A student who is unable to achieve a minimum of 80% of a practice placement experience through sickness or absence will normally be deemed as unable to successfully complete the required learning outcomes for the practice placement, and will undertake a deferred practice placement experience. (See section 4.1.3)
By enrolment on the BSc Course the student agrees to attend practice placements arranged by the School of Health Sciences therefore refusal by any student to undertake the practice placement allocated to them will normally result in the award of a fail grade.

### 4.1.3 Deferred Practice Placement Procedure

This procedure applies to all placements which are 6 weeks duration or more and will be used where a placement must be deferred due to sickness or personal circumstances.

If the interim assessment has been successfully passed:
- On undertaking the deferred placement students will normally complete the outstanding weeks from the midway point, plus one week of re-orientation;
- The outstanding weeks, plus the week of re-orientation will count as assessed hours if completed successfully;
- Both the interim and the final assessment will be considered for the final mark especially where there is a change of location or educator.

If students have not reached the interim assessment of the placement:
- The whole placement will be deferred as completed hours have not been assessed.

If the student’s performance is raising issues of concern at the interim stage, as documented in the assessment form:
- The whole placement will be deferred

Deferred placements will normally be taken in sequence. In the case of intercalation placement progress will be reviewed.

### 4.1.4 Assessments Linked to Failed and Deferred Practice Placements

Academic assessments linked to practice placement experience will normally be deferred where the practice placement is deferred. However if the placement is failed and the assessment is reflective in nature it will normally be undertaken and submitted at the prescribed time. Students are advised to contact the module coordinator concerned for confirmation of procedure.

### 4.2 Policies and Procedures

#### 4.2.1 Non-Traditional Practice Placements

Practice placement experience may be organised in non-traditional settings where these offer a relevant learning experience. This can refer either to a non-standard professional setting which does not have the traditional learning resources, or it might refer to a setting where there is not a member of the same profession (role emergent placements). In either case supervision arrangements must be clear and must conform to the standards of the professional and statutory bodies.

It is the School’s responsibility, in conjunction with the practice education provider, to ensure that a process is in place which enables the learning outcomes to be achieved, and which ensures a safe and appropriate learning environment for the student.

Protocols have been developed to inform the process of arranging and using role emergent placements. These are available on the Mentors and Practice Educators website [http://www.uea.ac.uk/foh/mpe/home](http://www.uea.ac.uk/foh/mpe/home).

#### 4.2.2 HSC Professionalism Charter

Professionalism is an important concept for health and social care practitioners. In the HSC curricula there are four ways in which professionalism is introduced:
- Specific teaching on professionalism
- Professional socialisation
- Practice placement experience
- Assessment of professionalism on practice placements and in the university.

While there is a significant amount of teaching and assessment of professionalism, it is important to help students to identify their own professional behaviours, attitudes, and values. The HSC Professionalism Charter:
- defines the construct of professionalism for HSC students
- gives a tangible framework around which professionalism can be structured
- enables students to map changes in their professional attitudes, values and behaviours
- highlights areas for development.

We have identified specific characteristics that make up professionalism. These are referred to as responsibilities. For further information about our conceptual model of professionalism and the ways in which it is used with students please go to the UEA Mentor and Practice Educator website http://www.uea.ac.uk/foh/mpe and click on Practice Educators then UEA Policies and Guidelines

4.2.3 Practice Education - Risk Policy
The current provision of health and social care requires therapists and students to undertake increasing numbers of interventions in the community and to work within teams which have different structures and procedures. Students must work within their code of professional practice at all times and refer to Trust / Agency procedures with regard to lone working and shift practices.

Working in the community
Students may be expected to work in a client’s home, or alternative community settings. The procedures underpinning this practice are as follows:-
- Read and follow the safety procedures / policies of the Trust / Agency
- Discuss the case fully with your named educator, check records for evidence of potential or actual risk and ensure that an initial assessment has been completed by a qualified practitioner
- Ensure that your named educator agrees to you undertaking the intervention
- Follow the department procedures for noting your absence, the time allocated and the procedure for contacting a named person when the visit is completed
- Understand and work within your scope of practice. Students have the right to refuse to undertake the task if it could jeopardise their own health and safety or that of the client
- Any lone working should be undertaken following a risk assessment, and in relation to the stage of training reached. Final year students will be expected to work more autonomously in preparation for professional practice. Students should always work within their scope of practice
- Interventions used when working alone may present different risks, e.g. moving & handling, working in a person’s home, meeting clients in public places
- Check the location and travel route, park facing the return journey if possible
- Remember that risk can present itself in many forms; e.g. unsafe buildings, animals, other people. Always consider the exit route and position yourself accordingly. Plan what to do in an emergency
- Take a mobile phone with contact numbers to access assistance if required
- Report back following the visit as agreed with your practice educator
- The responsibility for the student when undertaking lone working or community visits rests with their practice educator
Shift Working
Shift working on practice placements is becoming a more usual professional requirement. Students and practice educators should follow HSC policy, as well as complying with the procedures required by the practice education provider.

- The practice education provider should inform the placement administration team if the practice placement allocated to a student requires them to work a shift system.
- The placement administration team will inform the student of the shift system requirement.
- The student should discuss any concerns relating to undertaking shift working with the relevant practice education co-ordinator. There is an expectation that students will comply with the requirement unless they have caring responsibilities which would impact on their ability to undertake the practice placement.
- Students should receive information clarifying the exact requirement of the working hours as part of the pre-placement contact with their practice educators.
- Students should receive appropriate time back for shift working, and should work within the set number of hours required for the practice placement per week.
- Practice educators should ensure that there is a named person who takes responsibility for the student during any shift working.
- The placement administration team will notify the student’s visiting tutor of the requirement for the student to undertake shift working, to inform their discussion with both the student and the practice educator.
- Should any significant incident occur, student and practice educators should follow the Trust / Agency policies and inform the school at the earliest opportunity.

4.2.4 Mandatory Training
Students undertake compulsory mandatory training as part of their programme of study. The pattern of updates reflects the requirements in NHS practice:

- Annual – basic life support, infection control and information governance, moving and handling;
- Triennial – promoting safer and therapeutic services and safeguarding.

Practice education providers requiring additional mandatory training must organise this for individual students either before the practice placement starts or in the first week of the practice placement.

4.2.5 Audio and Video Recording (SLT)
The full policy governing audio and video recording whilst on practice placement can be found in Appendix F.

4.2.6 Fitness to Practise (FtP) Policy
The School of Health Sciences has a Fitness to Practise (FtP) policy that complies with the requirements of the Health and Care Professions Council (HCPC) that educational institutions monitor and determine fitness to practise in students on courses where they will be eligible for registration with the HCPC. It meets the requirement that courses have a process for dealing with concerns about a student’s behaviour.

The School will address these concerns in the FtP panel that meets on a regular basis. The primary purpose of the FtP Panel is to consider any issues relating to health, character and professional
behaviour of students so as to ensure that public protection is maintained. The FtP panel will also ensure that the reputation of the University, Faculty of Medicine and Health Sciences and the professions is safeguarded. The FtP panel will achieve this purpose by considering concerns raised by faculty, other University staff, students, practice educators or other practice placement staff or members of the public, about a student who is undertaking a pre-registration course of study in the School. This policy is accessible to students via the UEA Blackboard site and educators on the Mentor and Practice Educator website http://www.uea.ac.uk/foh/mpe/.

4.2.7 Professional conduct
A student whose professional suitability is seriously questioned during practice education, with supporting evidence, and who fails the practice placement on those grounds may not be eligible for re-assessment. The student will thus be required to leave their course. Where there is clear, sustained evidence of professional unsuitability during the practice placement, the student will not normally be allowed to complete the practice placement, and will be required to leave the course. A student so dismissed may appeal through the normal University channels.

In addition the University retains the right to remove a student from a practice placement if service standards or safety are compromised by the student.

Further details are accessible to students via the UEA Blackboard site and educators on the Mentor and Practice Educator website http://www.uea.ac.uk/foh/mpe/.

4.2.8 Reporting Concerns in Practice
Healthcare students have both a legal and moral duty of care for the patients/clients with whom they work. The HCPC Guidance on Conduct and Ethics for Students (2010), states that at all times any awareness of safeguarding issues must be reported using the organisational procedure of the practice education provider. Any issues of this nature should be discussed with the appropriate, nominated person in the organisation. In addition the Public Interest Disclosure Act (1998) is designed to afford students and staff legal protection for disclosures of such matters provided certain conditions are met. If students have any doubt about any of the following criteria, they are encouraged to approach any member of teaching staff in the School of Health Sciences who will discuss the concerns and take any action that may be deemed appropriate.

Concerns may fall within two categories:

1. Concerns about patient / client care;
2. Concerns about the learning environment.

A flow chart illustrating the process and details of the policy for Raising and Escalating Concerns in Practice can be found in the School of Health Sciences Safeguarding Procedure; accessible to students via the UEA Blackboard site and educators on the Mentor and Practice Educator website http://www.uea.ac.uk/foh/mpe/.
Practice education monitoring is a continuous process which is undertaken between the School and its stakeholders. The wide range and volume of practice placement experience required by the courses is monitored through standards of practice, feedback mechanisms, training and support. The practice placement team is responsible for collating and analysing evidence relating to practice placement experience, and reporting any variances to the relevant stakeholders.

5.1 Practice Education Monitoring Process

**Standards:**
- Curricula Documents
- Practice Education Handbooks
- Information Process
- External Examiners
- UEA Code of Practice for Placement & Work-based Learning
- Issue of Concern process
- Fitness to Practice Policy
- Professional & Regulatory Body Standards

**Training:**
- Practice educator courses (ACE/APPLE)
- Practice educator updates
- PEF workshops
- Visiting tutor workshops

**Feedback:**
- Placement Audit
- Assessment Forms
- Student Feedback Form
- Educator Feedback Form
- Supervision Log
- Visiting Tutor Form
- Issue of Concern form
- Practice Education Evaluation → UEA
- Practice Education Evaluation → Trusts / Agencies

**Support:**
- Practice Education Director
- Practice Education Co-ordinators
- Placement Administration Team
- Visiting Tutors
- Service Managers
- Practice Educators
- Personal Advisors
- PEFs
5.2 Practice Education Quality Audit Cycle

Practice education audit is a continuous process which is informed by evidence from stakeholders. The feedback which arises from the practice placement experience is analysed by the Practice Education Coordinator and any variances are fed back to faculty and the practice education provider. Action is taken as required and fed back to the relevant stakeholders.
BSc(Hons) Physiotherapy
Appendix A
The Physiotherapy Practice Placement Experience

The Chartered Society of Physiotherapy requires the successful completion of a minimum of 1000 hours of assessed practice placement education. Students at HSC undertake 1100 hours over six periods of practice placement education which gives them a range of professional opportunities. The location of practice placements aims to reflect the areas where physiotherapy is delivered, in the community and in acute settings. The majority of practice placements are taken within health, but some are available from the private sector. The allocation to practice areas is informed by the student’s practice placement profile, which develops as the student progresses through the course. Each student will have a different pattern, but the aim will be to balance their practice placement profile across community and acute settings.

On every practice placement the students are assessed according to the stage of training reached, and against the length of the practice placement, with the final outcome in year 3 of competency to practice.

<table>
<thead>
<tr>
<th>Year</th>
<th>Practice Placement 1</th>
<th>Practice Placement 2</th>
<th>Practice Placement 3</th>
<th>Practice Placement 4</th>
<th>Practice Placement 5</th>
<th>Practice Placement 6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Year 1</td>
<td>A two week introduction to practice education</td>
<td>A four week practice placement using basic skills</td>
<td>A six week practice placement developing core skills</td>
<td>An eight week practice placement in a different practice area</td>
<td>A six week practice placement developing complex skills</td>
<td>An eight week elective placement within an area guided by the student’s placement profile, in a location chosen and organised by the student</td>
</tr>
<tr>
<td>Year 2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Year 3</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Year 1: Practice Placement 1 (2 weeks self-assessed) and Practice Placement 2 (4 weeks).
First year practice placements focus on the use of basic knowledge and skills, therefore the student should work under supervision in a setting, experiencing the physiotherapy process in action. These practice placements enable the student to begin to integrate theory and practice. The student will begin to develop a portfolio using evidence from this experience to inform professionalism charter discussions. Students must complete a minimum of 30 hours per week, to include 2 hours of portfolio development.

Year 2: Practice Placement 3 (6 weeks) and Practice Placement 4 (8 weeks)
Second year practice placements are taken in contrasting practice areas, and enable the student to develop their core skills. They will be working closely with clients, taking responsibility for a small caseload where appropriate, and developing individual and group work skills. Theory and practice are integrated through written coursework and through the student’s learning contracts. The students continue to develop their portfolio and will require evidence from this to inform their assessments. Students must complete a minimum of 35 hours per week to include 3 hours of portfolio development.

Year 3: Practice Placement 5 (6 weeks) and Practice Placement 6 (8 week elective experience)
Third year practice placements consolidate learning and experience to date and continue to build on the student’s personal profile of experience. A wide range of settings are accessed many of which will present a more complex area of practice. The elective placement gives the students the opportunity to negotiate a specific practice placement area, under guidance from their personal advisor and the practice placement team, developing skills which will be useful for achieving
employment. Elective placements should be organised in practice areas which do NOT provide regular practice placements to the School, therefore requests within the Eastern region (Norfolk, Suffolk and Cambridgeshire) will only be agreed at the discretion of the Physiotherapy Practice Education Co-ordinator, and should be supported by evidence of personal need. The student’s portfolio of evidence will inform their assessments. **Students must complete a minimum of 35 hours per week to include 3 hours of portfolio development.**

**Practice Placement 1 - Physiotherapy**

**Rationale**
This two week practice placement undertaken towards the end of the first semester provides the students with an opportunity to work with an HCPC registered Physiotherapist in a hospital ward, outpatient department or health centre and may be in any clinical speciality. The opportunity for early involvement in the physiotherapy process assists the students in gaining confidence in their chosen career whilst providing an opportunity to experience clinical practice. This will enhance their understanding of theoretical and practical aspects of teaching within the University.

**Learning & Teaching Methods**
This experience will enable students to experience physiotherapy in action, demonstrate their communication skills with patients and colleagues, and observe how multi-professional teams work together. All students will be supervised by an HCPC registered Physiotherapist who will normally have completed the School’s Practice Educator training.

**Content**
Two weeks introduction to physiotherapy practice with participation where appropriate in the assessment and treatment of patients in a variety of settings. Please refer to Year 1 course outline for content.

**Hours**
Students will undertake a minimum of 30 hours per week, to include 2 hours of portfolio development.

**Outcomes**

**Safe Practice:** at the end of this placement the student will be able to:
- Recognise the need to be a safe and professional learner

**Professionalism:** at the end of this practice placement the student will be able to:
- Describe professionalism as outlined by the HCPC Guidance on conduct and ethics for students and the Professionalism Charter
- Be willing to undergo supervision for personal and professional growth
- Be aware of personal and professional learning needs and experiences and document using the portfolio
- Recognise professional knowledge, skills and attitudes used within the practice environment.
- Be willing to hear feedback about their practice learning experience

**Clinical Reasoning:** at the end of this practice placement the student will be able to:
- Recall some theoretical knowledge, transferable skills and observations acquired to date
- Pay attention to the clinical reasoning that has informed decisions in this practice environment
- Recognise the physiotherapy process in this practice environment
**Client Management:** at the end of this practice placement the student will be able to:
- Identify and describe some physiotherapy interventions observed with a client in this practice environment
- Be aware of the importance of person-centred care

**Interpersonal Skills:** at the end of this practice placement the student will be able to:
- Be aware of interprofessional working
- Be willing to communicate with clients and staff

**Information Management:** at the end of this practice placement the student will be able to:
- Pay attention to administrative policies and procedures

**Assessment**
This practice placement is not formally assessed, although an assessment front sheet is completed to enable the educator and the student to comment on the learning experience. The students complete a self-assessment form which contributes to feedback with their personal advisor and provides evidence of their learning. The portfolio will be assessed at the end of Year 1, and the formative self-assessment from this practice placement will be a component of the portfolio evidence.
Practice Placement 2 - Physiotherapy

**Rationale**
This four week practice placement is the first assessed placement undertaken by the students. It involves working under the supervision of an HCPC registered Physiotherapist in a ward, outpatient or community setting. The focus will be for the student to develop skills for the management of patients in a therapeutic environment and may be in any clinical speciality. This practice placement provides an opportunity for students to apply their theoretical and practical skills to the assessment and treatment of patients. The students will be able to build on their earlier clinical experience and theoretical knowledge gained in human sciences, professional development and physiotherapy practice units. They will be encouraged to develop accurate observation techniques, and apply theory to practice as a pre-requisite to critical analysis.

**Learning and Teaching Methods**
Students will participate in assessment of patients and clinical decision making. They will be able to discuss normal human anatomy and physiology with clinicians, and the scientific basis of physiotherapy interventions. Teaching sessions and practical demonstrations will be given by the educator as appropriate to the needs of the students. The students will negotiate a learning contract with their educator appropriate to their needs.

**Content**
The students will participate in and question a range of activities which comprise the practice educator’s professional practice, incorporating a range of theory and practice from year 1 studies. Please refer to Year 1 course outline for content.

**Hours**
Students will undertake a minimum of 30 hours per week, to include 2 hours of portfolio development.

**Outcomes**

**Safe Practice:** at the end of this practice placement the student will be able to:
- Show themselves to be a safe and professional learner evidenced through a performance which has not raised issues of concern / professional suitability
- Understand the role of governance in the regulation and monitoring of service delivery

**Professionalism:** at the end of this practice placement the student will be able to:
- Explain professionalism as outlined by the HCPC Guidance on conduct and ethics for students and the Professionalism Charter
- Respond to the supervision process for personal and professional growth
- Describe personal and professional learning needs and experiences and document these using the portfolio
- Give examples of professional knowledge, skills and attitudes within the practice area.
- Evaluate their practice learning experience and understand the need for constructive feedback

**Clinical Reasoning:** at the end of this practice placement the student will be able to:
- Describe appropriate theoretical knowledge, transferable skills and observations acquired to date to inform practice.
- Select appropriate case material to inform client management
- Recognise the clinical reasoning that has informed decisions on the practice experience
- Explain the centrality of movement as a core principle of physiotherapy (PT)
**Client Management**: at the end of this practice placement the student will be able to:

- Show basic therapeutic skills of assessment and intervention in the practice placement setting
- Recognise the physical, psychological, social and environmental needs of the client
- Explain the effectiveness of interventions
- Display problem solving skills
- Select and accurately record appropriate information
- Discuss the importance of person-centred care

**Interpersonal Skills**: at the end of this practice placement the student will be able to:

- Describe the importance of effective interprofessional working
- Differentiate between appropriate professional relationships with clients, carers and colleagues
- Display an understanding of the variety of communication skills required in the practice environment.

**Information Management**: at the end of this practice placement the student will be able to:

- Identify local policies and procedures to manage service related information

**Assessment**

This practice placement is formally assessed at the end of 4 weeks, with an interim assessment to guide the student. Regular discussion will take place between the educator and the student about their performance. **The final assessment will be on the basis of Pass / Fail, based on the length of the practice placement and the stage of training reached. Case study**: the student should verbally present a case study or review an aspect of practice to inform the assessment process.
Rationale
This six week practice placement taken in the second year involves working under the supervision of an HCPC registered Physiotherapist in the outpatient department of a hospital, GP surgery or health centre. The clinical focus of the practice placement is the management of patients with musculoskeletal conditions building on the practice and theory gained in Year 1. This practice placement provides an opportunity for students to apply their theoretical and practical skills to the assessment and treatment of patients and to further develop these activities in the light of previous practice placement experiences.

Learning and Teaching Methods
This practice placement will provide the opportunity to put theory into practice under supervision. Students will conduct assessments of patients under supervision, discuss with clinicians relevant pathology, the scientific basis of physiotherapy interventions and clinical decision making. Teaching sessions and practical demonstrations will be given by the educator as appropriate to the needs of the students. The students will negotiate a learning contract with their educator at the beginning of the practice placement which is appropriate to their needs.

Content
This will be predominantly a musculoskeletal or orthopaedic placement. It will draw on the teaching students have received so far in Year 2. Please refer to Year 2 course outline for content.

Hours
Students will complete a minimum of 35 hrs per week to include 3 hours of portfolio development.

Outcomes
Safe Practice: at the end of this practice placement the student will be able to:
- Demonstrate themselves to be a safe and professional learner evidenced through a performance which has not raised issues of concern / professional suitability
- Explain the role of governance in the regulation and monitoring of service delivery

Professionalism: at the end of this practice placement the student will be able to:
- Demonstrate professionalism as outlined by the HCPC Guidance on conduct and ethics for students and the Professionalism Charter
- Use the supervision process for personal and professional growth
- Reflect on personal and professional learning needs and experiences and document using the portfolio
- Apply professional knowledge, skills and attitudes within the practice area.
- Evaluate their practice learning experience and provide constructive feedback to the practice educator

Clinical Reasoning: at the end of this practice placement the student will be able to:
- Use appropriate theoretical knowledge, transferable skills and observations acquired to date to inform practice.
- Use appropriate case material to inform client management.
- Apply clinical reasoning both verbally and in writing
- Apply theories of human movement to the practice learning environment

Client Management: at the end of this practice placement the student will be able to:
• Apply therapeutic skills of assessment and intervention in the practice placement setting
• Consider the physical, psychological, social and environmental needs of the client throughout interventions.
• Evaluate the effectiveness of interventions
• Use problem solving skills
• Produce effective records of appropriate information
• Use the principles of person-centred care to inform practice

**Interpersonal Skills;** at the end of this practice placement the student will be able to:
• Recognise effective interprofessional working in the practice environment
• Establish appropriate professional relationships with clients, carers and colleagues
• Exhibit the variety of communication skills required in the practice environment.

**Information Management;** at the end of this practice placement the student will be able to:
• Comply with local policies and procedures to manage service related information

**Assessment**
This practice placement will be assessed on a Pass / Fail mark, achieved through meeting the practice placement outcomes and the student’s personal learning goals. Regular discussion between the educator and the student should be undertaken within the supervision process to indicate the level of performance at both the midway and the end point of the practice placement. **The mark given should be informed by the length of the practice placement and the stage of training reached.** The educator should encourage the student to reflect on their performance and critically evaluate their level of achievement. **Case study:** the student should verbally present a case study or review an aspect of practice to inform the assessment process. The student’s portfolio will be assessed following placement 3 through a reflective essay assignment.
Practice Placement 4 - Physiotherapy

Rationale
This eight week practice placement occurs during the second semester and builds on the clinical knowledge gained during the second year. Working under the supervision of an HCPC registered Physiotherapist the emphasis should be for students to develop the clinical skills appropriate to the setting they are in and to be able to develop the understanding and clinical reasoning to be able to transfer these skills to other care settings. This practice placement may be provided in settings such as acute wards, high dependency areas, intermediate care, outpatient departments or community locations. This practice placement provides an opportunity for the students to apply their theoretical knowledge and practical skills and techniques in the management of patients in the most common areas of practice.

Learning and Teaching Methods
This eight week practice placement will provide the opportunity for patient assessment and treatment, tutorials, and practical demonstrations. The student will be able to discuss with clinicians relevant pathology and the scientific basis of physiotherapy interventions. They will also be further developing their problem solving and clinical reasoning skills by the use of experience already gained with patients. This extended period of practice placement will encourage greater depth of knowledge and experience, enabling students to take a consistent, active role in the treatment process and to access areas or interventions which may be more complex. The students will negotiate with their educator a learning contract appropriate to their needs.

Content
This practice placement will be in a different area than previous practice placements and will form part of a balanced portfolio of experience of both client group & setting relevant to the student’s needs. It will allow for further consolidation of physiotherapy skills with patients through a longer period of contact.

Hours
Students will complete a minimum of 35 hrs per week to include 3 hours of portfolio development.

Outcomes
Safe Practice; at the end of this practice placement the student will be able to:
- Operate as a safe and professional learner evidenced through a performance which has not raised issues of concern / professional suitability
- Analyse the role of governance in the regulation and monitoring of service delivery

Professionalism; at the end of this practice placement the student will be able to:
- Follow the standards of professionalism as outlined by the HCPC Guidance on conduct and ethics for students and the Professionalism Charter
- Initiate the supervision process for personal and professional growth
- Appraise personal and professional learning needs and experiences and document using the portfolio
- Display competence in professional knowledge, skills and attitudes within the practice area
- Evaluate their practice learning experience and share constructive feedback with the practice educator

Clinical Reasoning; at the end of this practice placement the student will be able to:
- Examine appropriate theoretical knowledge, transferable skills and observations acquired to date to inform practice.
- Analyse appropriate case material as a resource for client management.
- Test clinical reasoning both verbally and in writing
- Analyse theories of human movement within the practice learning environment

**Client Management:** at the end of this practice placement the student will be able to:
- Display competence in therapeutic skills of assessment and intervention in the practice environment
- Demonstrate the ability to address the physical, psychological, social and environmental needs of the client throughout interventions.
- Examine the effectiveness of interventions
- Demonstrate the ability to solve problems in a credible way
- Complete effective records of appropriate information
- Practice person-centred care

**Interpersonal Skills:** at the end of this practice placement the student will be able to:
- Demonstrate an ability to participate in effective interprofessional working
- Initiate appropriate professional relationships with clients, carers and colleagues
- Display competence in using a variety of communication skills required in the practice environment.

**Information Management:** at the end of this practice placement the student will be able to:
- Complete service related information in line with local policies and procedures

**Service Improvement Initiative** – this is a non-assessed outcome from this practice placement. The student should be given the opportunity to identify a small service improvement project. Please refer to mentors and practice educators website for more details [http://www.uea.ac.uk/foh/mpe/practice-educators](http://www.uea.ac.uk/foh/mpe/practice-educators).

**Assessment**
This practice placement will be assessed as a Pass / Fail mark, achieved through meeting the practice placement outcomes and the student’s personal learning goals. Regular discussion between the educator and the student should be undertaken within the supervision process to indicate the level of performance at both the midway and the end point of the practice placement. The mark given should be informed by the length of the practice placement and the stage of training reached. The educator should encourage the student to reflect on their performance and critically evaluate their level of achievement. **Case study:** the student should verbally present a case study or review an aspect of practice to inform the assessment process. The student’s portfolio will be assessed following placement through an oral assignment.
Practice Placement 5 - Physiotherapy

Rationale
This practice placement of six weeks undertaken at the start of the third year involves working under the supervision of an HCPC registered Physiotherapist involved in a complex patient caseload. It will be selected to develop the student’s individual profile to ensure a balance of settings and conditions encountered. The practice placement may be provided in settings such as acute wards, high dependency areas, intermediate care, outpatients departments or community locations. The focus of the practice placement is the management of complex patients demonstrating multipathologies. It is intended that the students continue to build on previous practice placement experiences and that the emphasis of Year 3 will be on complex interventions in preparation for the competent and independent practitioner.

Learning and Teaching Methods
The student will take greater responsibility in the final year, both in negotiating their own learning and in taking an active and more independent role in the practice setting. This independence in learning will be guided by professional supervision with the student demonstrating greater professional confidence and competence enabling them to take an active role in patient management and the therapeutic process. The learning contract will address their needs appropriate to this stage in the course and their professional development.

Content
This six week practice placement should include the opportunity to plan and manage their own programme in conjunction with their educator, identify learning goals and develop the skills of reflection and critical appraisal. The student should demonstrate an understanding of the constraints and opportunities presented by different clinical environments.

Outcomes
Safe Practice; at the end of this practice placement the student will be able to:
- Accept responsibility for being a safe and professional learner evidenced through a performance which has not raised issues of concern / professional suitability
- Comply with governance procedures in the regulation and monitoring of service delivery

Professionalism; at the end of this practice placement the student will be able to:
- Adhere to the standards of professionalism as outlined by the HPC Guidance on conduct and ethics for students and the Professionalism Charter
- Take responsibility for collaborating in the supervision process for personal and professional growth
- Revise personal and professional learning needs and experiences and document using the portfolio
- Display adaptability in applying professional knowledge, skills and attitudes within the practice area.
- Evaluate their practice learning experience to formulate balanced feedback with the practice educator

Clinical Reasoning; at the end of this practice placement the student will be able to:
- Synthesise appropriate theoretical knowledge, transferable skills and observations acquired to date to inform practice.
- Summarise appropriate case material to inform client management.
- Synthesise clinical reasoning both verbally and in writing
- Summarise theories of human movement within the practice learning environment
Client Management: at the end of this practice placement the student will be able to:

- Display competence in modifying therapeutic skills of assessment and intervention in the practice placement setting
- Demonstrate the ability to respond to the changing physical, psychological, social and environmental needs of the client throughout interventions.
- Summarise the effectiveness of interventions
- Explain the role of clinical reasoning in solving problems
- Accept responsibility for completing effective records of appropriate information
- Initiate person-centred care

Interpersonal Skills: at the end of this practice placement the student will be able to:

- Explain the components of effective interprofessional working in the practice environment
- Accept responsibility for adherence to appropriate professional relationships with clients, carers and colleagues
- Display competence in modifying communication skills required in the practice environment.

Information Management: at the end of this practice placement the student will be able to:

- Prepare service related information in line with local policies and procedures

Assessment
This practice placement will be assessed as a Pass / Fail mark, achieved through meeting the practice outcomes and the student’s personal learning goals. Regular discussion between the educator and the student should be undertaken within the supervision process to indicate the level of performance at both the midway and the end point of the practice placement. The mark given should be informed by the length of the practice placement and the stage of training reached. The educator should encourage the student to reflect on their performance and critically evaluate their level of achievement. Case study: the student should verbally present a case study or review an aspect of practice to inform the assessment process. The student’s portfolio will be assessed following Placement 5 through a portfolio audit assignment.
Practice Placement 6 – Physiotherapy (Elective)

Rationale
The final practice placement of eight weeks allows the student to have some choice in the area of practice placement provision. Working under the supervision of an HCPC registered Physiotherapist the students will be able to choose the location in which they wish to undertake the practice placement having discussed this with their personal advisor and reflected on their areas of need and interest. Failure by the student to undertake the process of planning and arranging their elective placement will result in a failed practice placement. With prior agreement from the Course Director this practice placement may be undertaken abroad. This practice placement provides an opportunity for the students to apply their theoretical knowledge, and practical techniques in the management of patients on a practice placement organised by the student. Depending on the student’s individual practice placement profile and learning needs, the student will be able to build on and further develop skills previously learned, or have the opportunity to explore a new area of physiotherapy.

Learning and Teaching Methods
As the students take responsibility for organising their clinical experience they will develop organisational skills which will assist them in applying for employment. Throughout the practice placement the student is expected to demonstrate a level of working which is commensurate with a newly qualified practitioner, acknowledging that the practice area may be new. They should take responsibility for a caseload, be able to work with minimal supervision, and be clearly able to articulate their role within the practice environment. Tutorials and practical demonstrations will be given by the educator appropriate to the needs of the student. The learning contracts will reflect the specific needs of the students.

Content
This is the student’s final practice placement and will build on their previous teaching and practice placement experiences. The practice placement will be developed in an individual manner according to identified learning needs. There should be opportunity to thoroughly consolidate their knowledge, skills and attitude in order to prepare for their first post. The level of responsibility taken by the student should ensure that they are competent in all aspects of the physiotherapy process, and that they recognise the contributions of other professionals involved in the delivery of care.

Hours
Students will complete a minimum of 35 hrs per week to include 3 hours of portfolio development.

Outcomes
Safe Practice; at the end of this practice placement the student will be able to:
- Show self-reliance when working as a safe and professional learner evidenced through a performance which has not raised issues of concern / professional suitability
- Show a commitment to governance in the regulation and monitoring of service delivery

Professionalism; at the end of this practice placement the student will be able to:
- Display commitment to the standards of professionalism as outlined by the HCPC Guidance on conduct and ethics for students and the Professionalism Charter
- Take responsibility for leading the supervision process for personal and professional growth

HSC 2015/16
• Propose the personal and professional learning needs required to make the transition from student to professional and document using the portfolio
• Display competence in applying professional knowledge, skills and attitudes within the practice area, commensurate with a newly qualified practitioner.
• Evaluate their practice learning experience and make suggestions for the development of practice learning

**Clinical Reasoning:** at the end of this practice placement the student will be able to:
• Make judgements about using appropriate theoretical knowledge, transferable skills and observations acquired to date to inform practice
• Interpret appropriate case material to inform client management
• Defend clinical reasoning both verbally and in writing
• Interpret theories of human movement within the practice learning environment

**Client Management:** at the end of this practice placement the student will be able to:
• Show self-reliance when using therapeutic skills of assessment and intervention in the practice placement setting
• Demonstrate the ability to respond to the challenging physical, psychological, social and environmental needs of the client throughout interventions.
• Compare and contrast the effectiveness of interventions
• Defend approach to problem solving
• Work independently to complete effective records of appropriate information
• Display commitment to person-centred care

**Interpersonal Skills:** at the end of this practice placement the student will be able to:
• Appraise effective interprofessional working
• Be self-reliant in managing appropriate professional relationships with clients, carers and colleagues
• Display competence in modifying communication skills for more complex situations within the practice environment.

**Information Management:** at the end of this practice placement the student will be able to:
• Interpret service related information in line with local policies and procedures

**Service Improvement Initiative** – this is a non-assessed outcome from this practice placement. The student should be given the opportunity to identify a small service improvement project. Please refer to mentors and practice educators website for more details [http://www.uea.ac.uk/foh/mpe/practice-educators](http://www.uea.ac.uk/foh/mpe/practice-educators).

**Assessment**
This final practice placement will be assessed as a Pass / Fail mark, achieved through meeting the practice placement outcomes and the student’s personal learning goals. Regular discussion between the educator and the student should be undertaken within the supervision process to indicate the level of performance at both the midway and the end point of the practice placement. The mark given should be informed by the length of the practice placement and the stage of training reached. The educator should encourage the student to reflect on their performance and critically evaluate their level of achievement. **Case study:** the student should verbally present a case study or review an aspect of practice to inform the assessment process.
The portfolio evidence attached to this practice placement will be assessed through the presentation of selected material demonstrating final year development, and through an oral presentation of the student’s personal development plan.
Appendix B

Caldicott Principles
The Caldicott Report set out a number of general principles that health and social care organisations should use when reviewing its use of client information and these are set out below:

Principle 1: Justify the purpose(s)
Every proposed use or transfer of personally identifiable information within or from an organisation should be clearly defined and scrutinised, with continuing uses regularly reviewed by the appropriate guardian.

Principle 2: Do not use personally identifiable information unless it is absolutely necessary.
Personally identifiable information items should not be used unless there is no alternative.

Principle 3: Use the minimum personally identifiable information.
Where the use of personally identifiable information is considered to be essential, each individual item of information should be justified with the aim of reducing identifiably.

Principle 4: Access to personally identifiable information should be on a strict need to know basis.
Only those individuals who need access to personally identifiable information should have access to it.

Principle 5: Everyone should be aware of their responsibilities.
Action should be taken to ensure that those handling personally identifiable information are aware of their responsibilities and obligations to respect patient/client confidentiality.

Principle 6: Understand and comply with the law.
Every use of personally identifiable information must be lawful. Someone in each organisation should be responsible for ensuring that the organisation complies with legal requirements.

Principles of the Data Protection Act 1998
- Personal data shall be processed fairly and lawfully, and in particular, shall not be processed unless at least one of the conditions in Schedule 2 is met, and in the case of sensitive personal data, at least one condition in Schedule 3 is also met.
- Personal data shall be obtained only for one or more specified and lawful purposes, and shall not be further processed in a manner incompatible with that purpose or those purposes.
- Personal data shall be adequate, relevant and not excessive in relation to the purpose or purposes for which they are processed.
- Personal data shall be accurate and, where necessary, kept up to date.
- Personal data processed for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.
- Personal data shall be processed in accordance with the rights of data subjects under this Act.
- Appropriate technical and organisational measures shall be taken against unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data.
• Personal data shall not be transferred to a country or territory outside the European Economic Area unless that country or territory ensures an adequate level of protection of the rights and freedoms of data subject in relation to the processing of personal data.

Appendix C

Practice Education – Guidelines to support the non-achieving student

Where a student’s performance is deemed to fall below the expected standard the following guidelines should be followed:

1. The practice educator should draw the student’s attention to any areas causing concern, as soon as they become apparent. Clear examples, supported with evidence, should be provided to indicate that the student’s performance fails to meet the expected standard.
2. The student should reflect on the concerns raised and be given the opportunity to discuss her/his perspective.
3. The visiting tutor should be informed as soon as any significant concerns regarding the student’s performance are identified. An early meeting may be arranged if concerns persist.
4. The practice educator and student should identify strategies to improve performance. These should be formulated into specific objectives and measurable outcomes. The visiting tutor may be part of this process.
5. All discussions relating to performance should be documented by the student and the practice educator. This should be part of the student’s continuing professional development evidence.
6. Any change to the student’s learning goals should be documented in the Learning Contract with appropriate strategies, resources and performance indicators. NB: There can be no adjustment to the practice placement learning outcomes which ensure that all students are assessed against the same performance indicators.
7. The Interim Assessment provides an opportunity to formatively assess the student’s performance, and any areas of fail must be clearly documented with supporting evidence.
8. The visiting tutor should maintain regular contact with the student and practice educator to monitor progress and provide support to both parties.
9. If the student is likely to fail the summative Final Assessment the visiting tutor should arrange to attend as a second marker to ensure fair administration of the assessment procedure and provide support as needed.
10. The practice educator should return all supporting documentation and evidence relating to the failure to the school.
11. In the event of a fail at the Final Assessment a post-practice placement debriefing session will be offered to the student and practice educator to discuss the issues and any future action needed.

Please refer to the sections in this handbook for further information on the assessment procedures (section 3.3), the profession specific practice placement learning outcomes and regulations relating to practice education (section 4).

In addition to the guidelines above a Risk of Failure Action Plan should be completed by the practice educator, student and visiting tutor. The action plan signifies that the student must address the issues identified. If improvement is not demonstrated then the student is at risk of failing the placement.
Appendix D

Overview of the Course Modules – Learning Undertaken by Students

Year 1

**Human Sciences**

**Descriptor**
This module provides the fundamental theoretical background to the clinical sciences necessary for practice. It explores the biopsychosocial processes governing ‘normal’ human function. The focus is on the ‘normal’ structure and function of the body to which pathology can be then be applied. Students will gain a thorough grounding in: human physiology; anatomy of the upper and lower limbs and the spine; psychology and key concepts in health sociology.

**Outcomes**
By the end of this module students will be able to
- Identify the components of human sciences to understand human function
- Recognise and explain the concept of dysfunction
- Relate the concept of dysfunction to professional practice
- Identify and discuss psychological theories relating to ‘normal’ human function
- Describe and discuss the theories behind individual and social factors contributing to concepts of health
- Utilise the fundamental linguistic and cognitive skills and understanding necessary for effective communication amongst professional peers

**Professional Development**

**Descriptor**
Professional Development is a year long module that is taken by speech & language therapy, occupational therapy and physiotherapy students together. It aims to provide opportunities for inter-professional understanding and communication to develop between students and also to encourage each individual to become aware of their professional identity. The module is organised into three key themes – study skills (preparing students for success on the course), transferable skills and frameworks of health and social care. Reflective practice and use of portfolios and other tools for continuing professional development are introduced. A theme of basic safe practice, covering manual handling training, basic resuscitation techniques and infection control, runs throughout the module. Education, important to SLT practice, will be covered elsewhere in the first year.

Students are also involved in a project facilitated by the Centre for Inter-Professional Practice to address inter-professional working with the range of healthcare students at the UEA.

**Outcomes**
By the end of this module students will be able to:
- Recognise their professional identity as an individual and a member of the health care team
- Identify the context within which health and social care is delivered, and show an appreciation of a range of socioeconomic, ethical and cultural issues
- Behave in a manner that demonstrates an awareness of professional and ethical conduct, and recognise the importance of the legislative framework which governs practice
- Demonstrate motivation to engage in self-directed study, utilising basic self-management skills and effective communication.
- Demonstrate a range of academic skills by producing work fundamental to academic and professional requirements
Physiotherapy Practice
Descriptor
This module covers areas of study specific to physiotherapy. The skill base of assessment, problem-solving, electrotherapy, movement and manual therapy is developed through theory and practice, and the application of core material from the Human Sciences and Professional Development modules. The module is centred on clinical reasoning and introduces the subject matter coordinated with the teaching of the anatomical regions of the lower and upper limbs and spine in Human Sciences.

Outcomes
By the end of this module students will be able to:
• To begin to develop the principles of physiotherapy practice.
• To establish an understanding of the scientific basis of human movement, and competence in a range of physiotherapeutic modalities aimed at assessing and restoring movement.
• To employ a problem-solving approach to developing clinical reasoning skills essential for future professional practice.
• To prepare the student for practice placements 1 and 2 with the transferrable skills of assessment and problem-solving, using predominantly problems of a musculoskeletal nature.

Year 2

Human Sciences2
Descriptor
This module continues the exploration of biopsychosocial processes governing human function and dysfunction that began in the Human Sciences 1 module. There is, however, a greater emphasis on dysfunction, processes of recovery, prevention of illness and health promotion. The module will aim to explore disorders of function commonly found in practice and key issues around promotion of healthy lifestyles, through the integration of relevant material from physiology, anatomy, psychology and pathology.

Outcomes
By the end of this module, students will be able to:
• Understand and apply the key biopsychosocial processes governing human function and dysfunction
• Demonstrate clinical reasoning which relates this understanding of key biopsychosocial processes to the key disorders of function which occur in core clinical practice
• Justify uni-professional treatment strategies and interventions through an understanding of recovery processes and health promotion and begin to relate these to a wider context of inter-professional practice
• Apply clinical reasoning and problem solving approaches to a wider context of care, including a basic understanding of social contexts of care

Research Skills
Descriptor
This unit focuses on the value of research to the systematic evaluation of practice. The research component will introduce qualitative and quantitative methodologies, using experiential activities to develop primary research and critical appraisal skills. Students will also begin to develop an
appreciation of the skills of clinical audit. Professional development is also enhanced through further use of the reflective skills learned in Professional Development 1. The Centre for Inter-Professional Practice contributes to students’ learning.
Outcomes
By the end of this unit students will be able to:

- demonstrate the academic skills of literature searching and critical appraisal needed for evidence based practice;
- use research, reasoning and problem solving skills to evaluate practice;
- examine the principles and practice of primary and secondary research;
- apply appropriate methodology to plan independent enquiry;
- understand the audit processes used within health and social care settings and differentiate these from research practice.

Physiotherapy Practice2
Descriptor
This module covers areas of study specific to physiotherapy and integrates theory and practice relating to the core areas of musculoskeletal, cardiovascular and respiratory, and neurology.

The module draws upon the concurrent Human Sciences2 module where clinical problems (and conditions) are explored through pathophysiology and dysfunction, and builds upon the physiotherapy skill base developed in year 1 module Physiotherapy Practice1. The module develops clinical reasoning skills alongside the theory and practice of physiotherapy interventions.

This module offers students an opportunity to build upon assessment skills and treatment interventions learned in their first year. Within the second year the student will continue to develop their physiotherapy knowledge and skills within all the core areas of physiotherapy practice. This will enable the student to devise justifiable client focussed physiotherapy strategies.

Outcomes
- To apply the physiotherapy assessment framework for practice within the core skills of musculoskeletal, neurology and cardiovascular.
- To integrate knowledge of anatomy, physiology and biomechanics into the assessment and treatment of movement disorders.
- To apply clinical reasoning skills within academic and practice placement environments.
- To articulate the clinical problems associated with common pathological conditions seen in each area of practice, demonstrating and awareness of bio-psychosocial issues which may impact on case presentation.
- To justify how physiotherapy may be modified in respect of multi-pathologies and differing stages within the lifespan.
- To demonstrate safe and effective practice in the core areas of musculoskeletal, neurology and cardiovascular respiratory.
- To utilise evidence-based practice to plan physiotherapy intervention.

Year 3

Contexts of Professional Practice
Descriptor
This module will provide students with an understanding of the current healthcare policies and their impact upon the provision of health and social care. It will build on knowledge achieved on practice placements and other areas within the course, looking formally at existing and emerging government initiatives.

Outcomes
By the end of this module students will be able to:
• Evaluate the range of health and social care contexts and decision making within it
• Assess how the legal and ethical frameworks govern the individual’s scope of practice
• Evaluate recent government health and social care policy and the impact upon health and social care provision
• Judge how current quality initiatives can facilitate development in practice
• Plan how they would deliver high quality care whilst ensuring effective resource management and partnership working
• Formulate an understanding of the methodologies employed to involve service users and carers in the design of current health and social care services
• Synthesize current policy and relate this to their role in order to articulate their position in modern health care practice
• Understand the audit processes used within health and social care settings and differentiate these from research practice

Professional Development
Descriptor
This module completes the professional development theme which runs throughout the three years. It aims to prepare students for practice through topics addressing the transition from student to practitioner, enabling them to complete their portfolios of evidence in preparation for their first post. This module supports the student in completing their dissertation, started in Year 2, which assesses the skills of enquiry through secondary research or an empirical study.

Outcomes:
• Develop an independent enquiry, and demonstrate basic competence in conducting a literature review and critical appraisal.
• Construct an appropriate methodology to plan independent enquiry.
• Evaluate the strengths and limitations of the research methods employed, including literature review, demonstrating and critiquing the methods required for data collection, analysis and interpretation in their chosen paradigm and topic area.
• Evaluate their ability to pursue lifelong learning by critically appraising personal and professional development to date, planning appropriate strategies and addressing those through a framework of CPD
• Understand the importance of resilience in professional practice.

Physiotherapy Practice3
Descriptor
This module draws together the theory, practice from the Physiotherapy Practice modules in Years 1 and 2, and prepares the student to become a confident and competent physiotherapist. There will be the opportunity for working with occupational therapy students on the Occupational Therapy Practice3 module during the shared themes.

Year 3 students have a broad understanding of the scope of physiotherapy practice. This unit prepares the students’ understanding of the complexities of physiotherapy interventions through the exploration of the profession’s philosophies and practice in a range of diverse and developing contexts.

The second half of the module facilitates further inter-professional practice through shared learning with the occupational therapy students. At this stage of the course the students analyse the unique contribution of their profession in addition to a range of health pathways.
Outcomes

- To further develop the students understanding of the complexities of physiotherapy interventions.
- To allow the student to synthesis theory and practice alongside increasingly sophisticated clinical reasoning skills.
- To encourage problem solving, clinical reasoning and evidence-based decision-making in practice.
- To encourage students’ greater personal responsibility in their own learning and development through the optional nature of choosing modules.
- To develop skills in abstract and poster presentation to a level commensurate with professional practice.
Appendix E

Hours

The requirement of the professional body is that students should complete a minimum of 1,000 hours of practice education which has been successfully achieved. The practice placement periods within this course will enable the student to complete 32 weeks of assessed experience, achieving a minimum of 1,100 hours of practice.

In the first year Practice placement 1 (2 weeks) is formative, and does not contribute to the assessed hours, however the students are expected to complete a minimum of 30 hours per week which includes 2 hours of portfolio development. Practice placement 2 (4 weeks) requires the student to complete a minimum of 30 hours per week which includes 2 hours of portfolio development.

In years 2 and 3 there are 14 weeks of practice education (each has a 6 week and an 8 week practice placement), enabling the student to complete a further 28 weeks of 35 hours per week including 3 hours of portfolio development.

Portfolio Hours

Ideally students should complete the portfolio development hours on a weekly basis. These hours may be accumulated by the students and taken on a fortnightly basis with the agreement of the practice educator. The time allowed for portfolio development should be arranged at the discretion of the practice education provider.

Recording Hours

The hours should be recorded on the front of the assessment form on a daily basis to ensure that an accurate record is kept. Students are requested to record full and half hours only. Any time missed due to sickness or other absence should be recorded as below:

<table>
<thead>
<tr>
<th>Weeks</th>
<th>1</th>
<th>2</th>
<th>3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Placement Hours</td>
<td>5</td>
<td>7</td>
<td>7</td>
</tr>
<tr>
<td>Portfolio Hours</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Hours</td>
<td>90</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Absences: Dates & Reasons:

Sick 25/04/13 / Bank Holiday 02/05/13

- Lunchtimes only count towards the total hours if they are spent in clinical or departmental focused activities, eg formal staff meetings, in-service training, involvement in patient activity.
- Any absence from the practice placement must be reported by the student to the practice educator and the School. (See section 1.5).
- Students are expected to undertake further personal study to develop their practice placement learning. This will not be counted within the assessed hours.
The hours accumulated on any practice placement which is failed will be voided.
Appendix F

POLICY FOR AUDIO / VIDEO RECORDING (SLT)

Purpose of video / audio recording
Recording intervention sessions is viewed as an important part of student learning. Recording allows for observation and analysis of the different ways in which speech and language therapy students work with their clients. Students are encouraged to critically appraise and monitor their own practice which is key to the development of reflective practice. By viewing themselves on video or listening to themselves on audio tape, students learn how to develop their therapy skills in ways that are relevant to children and adults with communication difficulties.

Storage of audio / video recordings
Students are charged with responsibility for keeping any recorded material in a secure place while they are on practice placement. This includes
- Transferring recorded material to an encrypted memory stick as soon as possible and by the end of the day of recording at the latest
- Wiping material from SD cards as soon as material has been transferred
- Keeping the encrypted memory stick in a secure place at all times
- Downloading material from the memory stick to the SLT dedicated server as soon as practicable

The SLT course has its own dedicated server for the storage of confidential, digital video and audio material where access is restricted to named personnel and students from the SLT course at UEA. All video / audio recordings are stored on this server once they have been returned to the School of Health Sciences at the University.

Confidentiality
Students are bound by the Royal College of Speech & Language Therapists’ and Health & Care Professions Council’s professional codes of conduct as well as the University of East Anglia to ensure that they respect the confidentiality of people they work with at all times. Although clients’ faces or other identifying features will normally be visible in video recording, full names will not be used at any time during the preparation or presentation of the recordings. First names or initials will be used (if needed) in verbal or written reports associated with the recordings. Students must not divulge any information which could identify the client or share any recorded material with anyone not authorised through the consent / assent process.

Consent must be sought from anyone who will appear in the video, this includes significant others, practice educators and other students. In the event of individuals making an unplanned appearance in the recording, e.g. if the student is making a recording in a classroom or other publicly accessible space, the student has a choice of actions. If the individual appears for sufficient time to be identifiable consent must be sought or the student will edit out that section of recording before showing it to any other person.

Use of recordings
The recordings will be used for student learning and examination in university. Each student will be asked to present a compilation of their work for their end of year assessment. Recordings are edited and selected material is used in the assessment process. This material is viewed by a member of the SLT teaching team at UEA and an RCSLT registered Speech & Language Therapist as examiners. The
The student is required to maintain confidentiality when showing the recordings. Both examiners are also bound to maintain confidentiality by the RCSLT professional code of conduct.

Clients and/or significant others (parent, carer, guardian) and students will also be asked for permission regarding the use of recorded material, e.g. for teaching SLT students at UEA.

**Consent / Assent**

Students must seek agreement to recordings from the client or a proxy through consent or assent. Consent refers to a legal decision based on full knowledge of the process and purpose of the recordings and may only be given by the client.

The ability to give informed consent is defined by the Mental Capacity Act 2005 as the ability

1. to understand the information relevant to the decision;
2. to retain that information;
3. to use or weigh that information as part of the process of making the decision
4. to communicate his decision (whether by talking, using sign language or any other means).

A further criterion relating to the mental capacity to give consent is the ability of the patient to reach a decision without coercion.

The student will make every effort to gain consent from the client, e.g. by using appropriate language and/or alternative / augmentative communication. In the case of a child or adult who is unable to meet the criteria for informed consent, the student will seek assent from a parent, guardian or carer, acting as proxy for the client.

Assent refers to the ability to agree or disagree to recording, even though the client may not meet all the criteria required for consent. Agreement should be sought from the client with a proxy providing assent. The proxy must be fully informed about the process and purpose of the recordings and may be a parent, legal guardian or a carer. A carer would be a person who has no connection with teaching or assessing SLT students and is deemed to be primarily concerned with the client’s welfare. He / she may also be able to express what, in his or her opinion, would be the client’s feelings or wishes regarding recordings being made. The student must be vigilant regarding the possibility of coercion by a carer. For example a carer may wish to please the student by persuading the client to participate in video recording. **If the student suspects that the client is being put under pressure to agree to video recording he/she must withdraw their request for consent / assent.**

For both consent and assent an explanation of the process and purpose of the recordings will be given to the client in a format they can understand to give him/her the opportunity to agree or disagree to participate. The explanation will be accompanied by an information sheet will be given to the client / proxy to keep, to allow for further consideration. The information sheet is available in standard and accessible versions. The latter is designed for children or adults with communication difficulties. If in agreement the client or proxy will be asked to sign a consent / assent form. There will be options to agree to the use of audio / video recording for either student assessment or teaching or both.

**Withholding / withdrawing consent / assent**

It will be made clear to the client / carer that they are not obliged to agree to recordings being made. It will also be made clear that the client / carer has the right to withdraw consent at any time. He / she does not have to give a reason.
Archiving / destroying recorded materials

Students take responsibility for the safe-keeping of the recordings and are bound by the Royal College of Speech & Language Therapists (RCSLT) professional code of conduct to maintain confidentiality.

All recordings are kept securely until the students have completed the practice placement assessment process and the mark has been confirmed by the UEA examination board, after which any material not included in the assessment process or consented for teaching is destroyed.

Material edited and used for examination purposes will be kept by the University, in a secure place, for a period of 6 years, in line with all other assignment materials. Materials which have been consented for use in teaching may be kept for longer.

If you have any queries, please contact:

Neil Coull
SLT Placement Coordinator
School of Health Sciences
University of East Anglia,
Norwich,
NR4 7TJ

Telephone: 01603 597117
E-mail: n.coull@uea.ac.uk

OR

Sally Barber / Ros Swetman
Placements Team
ZICER Hub
University of East Anglia,
Norwich Research Park
Norwich,
NR4 7TJ

Telephone: 01603 593579/591476
E-mail: slt.placements@uea.ac.uk
## Appendix G

### CONTACT INFORMATION – School of Health Studies

<table>
<thead>
<tr>
<th>Name</th>
<th>Designation</th>
<th>Phone</th>
<th>e-mail</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sally Barber</td>
<td>Team Leader Placements</td>
<td>01603 593579</td>
<td><a href="mailto:sally.barber@uea.ac.uk">sally.barber@uea.ac.uk</a></td>
</tr>
<tr>
<td>Joanna Donnelly</td>
<td>SLT Placement Admin</td>
<td>01603 591555</td>
<td><a href="mailto:pt.placements@uea.ac.uk">pt.placements@uea.ac.uk</a></td>
</tr>
<tr>
<td>Julie Reynolds</td>
<td>PT Placement Admin</td>
<td>01603 593348</td>
<td><a href="mailto:ot.placements@uea.ac.uk">ot.placements@uea.ac.uk</a></td>
</tr>
<tr>
<td>Gill Rogers</td>
<td>OT Placement Admin</td>
<td>01603 591640</td>
<td><a href="mailto:slt.placements@uea.ac.uk">slt.placements@uea.ac.uk</a></td>
</tr>
<tr>
<td>Neil Coull</td>
<td>SLT Practice Education Co-ordinator</td>
<td>01603 597117</td>
<td><a href="mailto:n.coull@uea.ac.uk">n.coull@uea.ac.uk</a></td>
</tr>
<tr>
<td>Jane Hibberd</td>
<td>OT Practice Education Co-ordinator</td>
<td>1800201603591667 (text phone)</td>
<td><a href="mailto:j.hibberd@uea.ac.uk">j.hibberd@uea.ac.uk</a></td>
</tr>
<tr>
<td>Kath Mares</td>
<td>PT Practice Education Co-ordinator</td>
<td>01603 593099</td>
<td><a href="mailto:k.mares@uea.ac.uk">k.mares@uea.ac.uk</a></td>
</tr>
<tr>
<td>Jill Jepson</td>
<td>Academic Lead: Practice Education</td>
<td>01603 593586</td>
<td><a href="mailto:j.jepson@uea.ac.uk">j.jepson@uea.ac.uk</a></td>
</tr>
<tr>
<td>Prof Val Lattimer</td>
<td>Head of School</td>
<td>01603 593095</td>
<td><a href="mailto:v.lattimer@uea.ac.uk">v.lattimer@uea.ac.uk</a></td>
</tr>
<tr>
<td>Swee Hong Chia</td>
<td>OT Faculty</td>
<td>01603 593091</td>
<td><a href="mailto:s.chia@uea.ac.uk">s.chia@uea.ac.uk</a></td>
</tr>
<tr>
<td>Mick Collins</td>
<td>OT Faculty</td>
<td>01603 591682</td>
<td><a href="mailto:mick.collins@uea.ac.uk">mick.collins@uea.ac.uk</a></td>
</tr>
<tr>
<td>Sarah Drake</td>
<td>OT Faculty</td>
<td>01603 591606</td>
<td><a href="mailto:sarah.drake@uea.ac.uk">sarah.drake@uea.ac.uk</a></td>
</tr>
<tr>
<td>Karen Elliott</td>
<td>OT Faculty</td>
<td>01603 591012</td>
<td><a href="mailto:karen.elliott@uea.ac.uk">karen.elliott@uea.ac.uk</a></td>
</tr>
<tr>
<td>Deborah Harrison</td>
<td>OT Faculty</td>
<td>01603 593303</td>
<td><a href="mailto:deborah.harrison@uea.ac.uk">deborah.harrison@uea.ac.uk</a></td>
</tr>
<tr>
<td>Tina Jerosch-Herold</td>
<td>OT Faculty</td>
<td>01603 593316</td>
<td><a href="mailto:t.jerosch-herold@uea.ac.uk">t.jerosch-herold@uea.ac.uk</a></td>
</tr>
<tr>
<td>Anne Killett</td>
<td>MSc OT Faculty</td>
<td>01603 593313</td>
<td><a href="mailto:a.killett@uea.ac.uk">a.killett@uea.ac.uk</a></td>
</tr>
<tr>
<td>Rosie Mason</td>
<td>BSc OT Course Director</td>
<td>01603 592934</td>
<td><a href="mailto:r.mason@uea.ac.uk">r.mason@uea.ac.uk</a></td>
</tr>
<tr>
<td>Nicola Spalding</td>
<td>OT Faculty</td>
<td>01603 593075</td>
<td><a href="mailto:n.spalding@uea.ac.uk">n.spalding@uea.ac.uk</a></td>
</tr>
<tr>
<td>Lisa Taylor</td>
<td>OT Faculty</td>
<td>01603 591671</td>
<td><a href="mailto:lisa.taylor@uea.ac.uk">lisa.taylor@uea.ac.uk</a></td>
</tr>
<tr>
<td>Rachel Chester</td>
<td>PT Faculty</td>
<td>01603 593571</td>
<td><a href="mailto:r.chester@uea.ac.uk">r.chester@uea.ac.uk</a></td>
</tr>
<tr>
<td>Jane Cross</td>
<td>PT Faculty</td>
<td>01603 593315</td>
<td><a href="mailto:j.cross@uea.ac.uk">j.cross@uea.ac.uk</a></td>
</tr>
<tr>
<td>Suzanne Fletcher</td>
<td>PT Faculty</td>
<td>01603 591251</td>
<td><a href="mailto:suzanne.fletcher@uea.ac.uk">suzanne.fletcher@uea.ac.uk</a></td>
</tr>
<tr>
<td>Jo Geere</td>
<td>PT Faculty</td>
<td>01603 591011</td>
<td><a href="mailto:jo.geere@uea.ac.uk">jo.geere@uea.ac.uk</a></td>
</tr>
<tr>
<td>Nicola Hancock</td>
<td>PT Faculty</td>
<td>01603 593811</td>
<td><a href="mailto:n.hancock@uea.ac.uk">n.hancock@uea.ac.uk</a></td>
</tr>
<tr>
<td>Swati Kale</td>
<td>PT Faculty</td>
<td>01603 593596</td>
<td><a href="mailto:s.kale@uea.ac.uk">s.kale@uea.ac.uk</a></td>
</tr>
<tr>
<td>Jon Larner</td>
<td>BSc &amp; MSc PT Course Director</td>
<td>01603 591681</td>
<td><a href="mailto:j.larner@uea.ac.uk">j.larner@uea.ac.uk</a></td>
</tr>
<tr>
<td>Toby Smith</td>
<td>PT Faculty</td>
<td>01603 593087</td>
<td><a href="mailto:toby.smith@uea.ac.uk">toby.smith@uea.ac.uk</a></td>
</tr>
<tr>
<td>Kelly Walker</td>
<td>PT Faculty</td>
<td>01603 592346</td>
<td><a href="mailto:k.walker@uea.ac.uk">k.walker@uea.ac.uk</a></td>
</tr>
<tr>
<td>Susan Buell</td>
<td>SLT Faculty</td>
<td>01603 591009</td>
<td><a href="mailto:s.buell@uea.ac.uk">s.buell@uea.ac.uk</a></td>
</tr>
<tr>
<td>Karen Bunning</td>
<td>SLT Faculty</td>
<td>01603 591254</td>
<td><a href="mailto:k.bunning@uea.ac.uk">k.bunning@uea.ac.uk</a></td>
</tr>
<tr>
<td>Zoe Butterfint</td>
<td>SLT Faculty</td>
<td>01603 591669</td>
<td><a href="mailto:z.butterfint@uea.ac.uk">z.butterfint@uea.ac.uk</a></td>
</tr>
<tr>
<td>Emma Ferris</td>
<td>SLT Faculty</td>
<td>01603 591922</td>
<td><a href="mailto:e.ferris@uea.ac.uk">e.ferris@uea.ac.uk</a></td>
</tr>
<tr>
<td>Anne Guyon</td>
<td>SLT Faculty</td>
<td>01603 591638</td>
<td><a href="mailto:anne.guyon@uea.ac.uk">anne.guyon@uea.ac.uk</a></td>
</tr>
<tr>
<td>Simon Horton</td>
<td>SLT Faculty</td>
<td>01603 593060</td>
<td><a href="mailto:s.horton@uea.ac.uk">s.horton@uea.ac.uk</a></td>
</tr>
<tr>
<td>Meg Kamble</td>
<td>SLT Faculty</td>
<td>01603 591672</td>
<td><a href="mailto:m.kamble@uea.ac.uk">m.kamble@uea.ac.uk</a></td>
</tr>
<tr>
<td>Jan McAllister</td>
<td>SLT Faculty</td>
<td>01603 593361</td>
<td><a href="mailto:j.mcallister@uea.ac.uk">j.mcallister@uea.ac.uk</a></td>
</tr>
<tr>
<td>Matthew Moreland</td>
<td>SLT Faculty</td>
<td>01603 592641</td>
<td><a href="mailto:m.moreland@uea.ac.uk">m.moreland@uea.ac.uk</a></td>
</tr>
<tr>
<td>Christine Raschka</td>
<td>SLT Faculty</td>
<td>01603 593097</td>
<td><a href="mailto:c.raschka@uea.ac.uk">c.raschka@uea.ac.uk</a></td>
</tr>
<tr>
<td>Jennie Vitkovitch</td>
<td>BSc SLT Course Director</td>
<td>01603 591670</td>
<td><a href="mailto:j.vitkovitch@uea.ac.uk">j.vitkovitch@uea.ac.uk</a></td>
</tr>
<tr>
<td>Laura Wetton</td>
<td>SLT Faculty</td>
<td>01603 592162</td>
<td><a href="mailto:l.wetton@uea.ac.uk">l.wetton@uea.ac.uk</a></td>
</tr>
<tr>
<td>FAX NUMBER</td>
<td></td>
<td>01603 591262</td>
<td></td>
</tr>
</tbody>
</table>
## Appendix H

### CONTACT INFORMATION – Clinical Learning Environment Team

<table>
<thead>
<tr>
<th>NORFOLK &amp; SUFFOLK</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Sandra Gover</td>
<td>Clinical Learning Environment Manager</td>
<td>07904 970383</td>
<td><a href="mailto:sandra.gover@nhs.net">sandra.gover@nhs.net</a></td>
</tr>
<tr>
<td>Paul Blazey</td>
<td>Norfolk &amp; Suffolk NHS Foundation Trust &amp; James Paget University Hospital NHS Foundation Trust</td>
<td>07880023134</td>
<td><a href="mailto:paul.blazey@nhs.net">paul.blazey@nhs.net</a></td>
</tr>
<tr>
<td>Amanda Gibson</td>
<td>Ipswich Hospital NHS Trust, AHP Suffolk &amp; Suffolk County Council</td>
<td>07534253132</td>
<td><a href="mailto:amanda.gibson7@nhs.net">amanda.gibson7@nhs.net</a></td>
</tr>
<tr>
<td>Rob Green</td>
<td>Queen Elizabeth Hospital King’s Lynn NHS Foundation Trust Norfolk and Norwich University Hospital NHS Foundation Trust</td>
<td>07904 970352</td>
<td><a href="mailto:robert.green3@nhs.net">robert.green3@nhs.net</a></td>
</tr>
<tr>
<td>Stuart Higgins</td>
<td>Norfolk Community Health &amp; Care and East Coast Community Healthcare</td>
<td>07825923693</td>
<td><a href="mailto:stuart.higgins@nhs.net">stuart.higgins@nhs.net</a></td>
</tr>
<tr>
<td>Laura Mallett</td>
<td>West Suffolk Hospital NHS Foundation Trust &amp; Suffolk Community Healthcare</td>
<td>07904 970383</td>
<td><a href="mailto:laura.mallett1@nhs.net">laura.mallett1@nhs.net</a></td>
</tr>
<tr>
<td>Helen Shiach</td>
<td>Independent Sector</td>
<td>07535 635732</td>
<td><a href="mailto:helen.shiach@nhs.net">helen.shiach@nhs.net</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CAMBRIDGESHIRE</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Audrey Foster</td>
<td>Clinical Learning Environment Manager</td>
<td>07904 968523</td>
<td><a href="mailto:audrey.foster1@nhs.net">audrey.foster1@nhs.net</a></td>
</tr>
<tr>
<td>Jenna Braddick</td>
<td>NHS Mental Health, Learning Disability &amp; Community</td>
<td>07880023115</td>
<td><a href="mailto:jenna.braddick@nhs.net">jenna.braddick@nhs.net</a></td>
</tr>
<tr>
<td>Karen Flitton</td>
<td>NHS South Cambridgeshire</td>
<td>07904968539</td>
<td><a href="mailto:karen.flitton@nhs.net">karen.flitton@nhs.net</a></td>
</tr>
<tr>
<td>Helen Muncey</td>
<td>NHS North Cambridgeshire</td>
<td>07946755758</td>
<td><a href="mailto:h.muncey@nhs.net">h.muncey@nhs.net</a></td>
</tr>
<tr>
<td>Adelle Shaw-Flach</td>
<td>NHS Mental Health, Learning Disability &amp; Community</td>
<td>079202104990</td>
<td><a href="mailto:a.shaw-flach@nhs.net">a.shaw-flach@nhs.net</a></td>
</tr>
<tr>
<td>Caragh Urquhart</td>
<td>NHS Mental Health, Learning Disability &amp; Community</td>
<td>07507 891632</td>
<td><a href="mailto:caragh.urquhart@nhs.net">caragh.urquhart@nhs.net</a></td>
</tr>
</tbody>
</table>