

University Dental Practice Payment Arrangements

Introduction

It is our policy to give patients full information about the cost of their dental work before any treatment is undertaken. A list and explanation of NHS charges and our private fees guide are displayed in the reception area.

NHS charges

There are 3 bands of treatment costs with effect 1 April 2012

Example courses of treatment	Total Cost
Examination, diagnosis and preventative advice	£17.50
Examination, diagnosis and preventative advice plus additional treatment such as fillings, root canal treatment or extractions.	£48.00
This covers all the above plus more complex procedures such as crowns, dentures or bridges.	£209.00

Private charges

The practice undertakes only a limited amount of private work. The cost of any treatment carried out on a private basis, usually because the particular treatment concerned is not available under NHS arrangements, will be made clear to you before treatment starts.

Methods of payment

You may pay for your dental care by cheque, cash or credit/debit card. All patients making cash payments will receive a receipt.

We try to make payment as straight forward as possible. We normally ask patients to pay the full cost of their treatment at their initial examination appointment but it may be possible to make a part payment initially if the course of treatment is in the highest band and is spread over a long period. Full payment must be received by the final visit for the course of treatment.

The payment is non refundable in the event of late cancellation (less than 24 hours notice) or failure to attend. Patients may also be asked to pay a deposit or the full fee prior to the commencement of treatment if they have a history of defaulting on payment, failure to attend or persistent late cancellation.

The Dental Manager is also happy to discuss other payment options prior to the commencement of treatment, particularly in the case of unusually expensive courses of dental work.

HC1 forms are available at the Dental Reception for patients wishing to apply for full or partial exemption from NHS Dental Charges due to low income. It can take several weeks for the application for exemption to be processed, so if you are not in possession of a valid certificate at the beginning of a course of treatment, you will be asked to pay in full. If you obtain an exemption certificate within 3 months of paying, you can apply for a refund; claim forms are available at reception.

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